



**BRINKLEY**

— RV —



**MODEL**

**G**

WARRANTY GUIDE

## DEAR BRINKLEY RV CUSTOMER,

Thank you for choosing Brinkley! Your satisfaction with your Brinkley RV and the entirety of your Customer Experience is of the utmost importance to us. We are here to help you along your RVing journey to ensure that your Brinkley RV facilitates the memories that you cherish for a lifetime. Your Brinkley RV is designed and manufactured to meet and exceed all applicable state and federal regulations, codes, and requirements—including the Recreational Vehicle Industry Association's (RVIA) codes and standards. We are committed to the safety of you and your family, keeping you on the road, and camping!

To help you get started along your journey, we supply every Brinkley RV with an Owner's Manual, Warranty Guide, and any manuals made available by the manufacturers of the various appliances and components installed in your RV. We ask that you please read these documents thoroughly, as it is very important that you and your family know how to properly use and maintain your RV, its components, systems, and appliances to ensure a safe camping experience.

You are also provided certain warranties as a benefit of your Brinkley RV Ownership. Those warranties are all included in the separate Warranty Guide provided to you with the purchase of your Brinkley RV. In addition to the owner's manuals, you should thoroughly read through the warranties provided. The Warranty Guide explains not only the provided, but it also includes: coverage validity dates, the extent of coverage, what exclusions or limitations of coverage apply, and how to seek and obtain warranty service and care. Please note that some ongoing maintenance is required to be performed at specified intervals to comply with the requirements of your warranties. **Failing to perform required maintenance could result in a partial or complete loss of warranty coverage.**

Brinkley RV and our exceptional Dealer Teams are committed to providing you with an amazing Customer Experience. If we are not exceeding your expectations, please do not hesitate to contact us. Our contact information is located at the bottom of each page of your manuals. We are here for you. Please share with us your feedback on how we can better serve you along your journey. We need your valuable input to evolve as a company and achieve our mission:

To provide you with the ultimate Customer Experience that creates the memories you will cherish for a lifetime!

Sincerely,

The Brinkley RV Team

**Filing a California "Lemon Law" Claim with Brinkley RV**

If you believe your Brinkley RV qualifies for repurchase or replacement under the California Song-Beverly Consumer Warranty Act (also known as the "Lemon Law"), you must provide us with a written notice at least 30 days before filing a lawsuit for civil penalties. This notice must include your name, the vehicle identification number (VIN), a summary of the repair history, and a demand for repurchase or replacement. You can submit this notice in the following ways:

Email: [CustomerCare@BrinkleyRV.com](mailto:CustomerCare@BrinkleyRV.com)

Mail: Brinkley RV Customer Care Dept.

1655 Brinkley Way East

Goshen, IN 46528

For more information about your rights under the California Lemon Law, please visit the California Department of Consumer Affairs website.

**Presentación de una reclamación bajo la "Ley Limón" de California con Brinkley RV**

Si usted considera que su Brinkley RV califica para el reembolso o reemplazo según la Ley de Garantía del Consumidor de Song-Beverly de California (también conocida como la "Ley Limón"), debe proporcionarnos un aviso por escrito al menos 30 días antes de presentar una demanda por sanciones civiles. Este aviso debe incluir su nombre, el número de identificación del vehículo (VIN), un resumen del historial de reparaciones y una solicitud de reembolso o reemplazo. Puede enviar este aviso de las siguientes maneras:

Correo Electronico: [CustomerCare@BrinkleyRV.com](mailto:CustomerCare@BrinkleyRV.com)

Correo: Brinkley RV Customer Care Dept.

1655 Brinkley Way East

Goshen, IN 46528

Para obtener más información sobre sus derechos bajo la Ley Limón de California, visite el sitio web del Departamento de Asuntos del Consumidor de California.

**FOR CANADIAN RETAIL CUSTOMERS:**

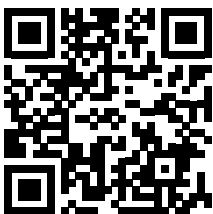
**The purchaser and Brinkley RV LLC declare it is their joint-intention that the statutory implied conditions under the Sale of Goods Act as to the quality of the goods and the goods fitness for any particular purpose do not apply to the supply of the recreational vehicle (RV) under this contract.**

**POUR LES CLIENTS DE DÉTAIL CANADIENS :**

**L'acheteur et Brinkley RV LLC déclarent que, de leur part, les conditions implicites prévues par la Loi sur la vente de marchandises quant à la qualité et à l'adéquation des biens à un usage particulier ne s'appliquent pas à la fourniture du véhicule récréatif (VR) en vertu du présent contrat.**

In our relentless pursuit of product improvement and the ultimate Customer experience, changes may take place at any time to the Model G. It is our goal to strive to keep this guide as up to date as possible. As changes occur, we will provide additional product information documents in the rear pocket of the Owner's Manual. We will also maintain digital versions on our website, [www.BrinkleyRV.com](http://www.BrinkleyRV.com). The QR codes below will take you to our site.

Should you have any questions, please do not hesitate to contact us. We are here to serve you!



Brinkley Website



Model G Owner's Hub

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**24/7 Roadside Assistance**



SCAN TO REGISTER & DOWNLOAD THE APP

**Concierge: 833-243-0349**

Need emergency roadside assistance?  
**Call 888-960-5440**

[Thehappycamper.com/Brinkley](http://Thehappycamper.com/Brinkley)

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## SECTION 1—WELCOME! AN IMPORTANT MESSAGE TO OUR BRINKLEY RV OWNERS

Dear Valued Customer:

Thank you for choosing Brinkley RV!

Your satisfaction with your Brinkley RV and the entirety of your Customer Experience is of the utmost importance to us. We are here to help you along your RV'ing journey. Should you encounter issues with your Brinkley RV along the way, this document will provide you with the information that you need relative to your rights and obligations under our Limited Warranties, as well as a reference guide to the additional warranties extended to your RV from our supplier partners. Utilizing this document will help you navigate the warranty process and help to minimize the time spent requesting and obtaining service.

Brinkley RV has selected the absolute best Dealers in North America based on the sales and service experience that they are capable of supplying to you. Brinkley RV and its Authorized Dealers and Service Centers are the sole and exclusive provider of service, parts, and warranty support to our retail Customers. It is preferred and recommended that you contact the Dealer where you purchased your Brinkley RV first. That being said, Brinkley RV is here to support any and all needs that you may have. Always know that Brinkley RV is here to assist you. Please do not hesitate to contact us for assistance at any time.

It is reasonable to expect that your Brinkley RV will require some service during the Limited Warranty Periods for both the base and structural warranties. We strive to achieve the highest levels of quality, serviceability, and customer satisfaction in the market. With that said, we are human. From time to time (hopefully not often) we will make mistakes. We hope that our products never require service beyond general maintenance. However, when issues or service needs do arise, we will jump into action to provide you with the correct information and/or parts to resolve the issue as expediently as possible.

We are here and we are listening. Please share with us your feedback on how we can better serve you along your journey. We need your input to continually evolve as a company and to continuously improve the overall Customer Experience. It is our mission to provide you with the ultimate Customer Experience that creates the memories you will cherish for a lifetime!

Sincerely,

**Nate Goldenberg**

Operating Partner

e: [ngoldenberg@brinkleyrv.com](mailto:ngoldenberg@brinkleyrv.com)

**Brian Hess**

Director of Service Operations

e: [bhess@brinkleyrv.com](mailto:bhess@brinkleyrv.com)

## SECTION 2—THE BRINKLEY RV ONE (1) YEAR LIMITED BASE WARRANTY

Brinkley RV provides you with two types of Limited Warranties with the purchase of your recreational vehicle (the “RV”) (see Section 4 for Component Manufacturer additional warranties). These Limited Warranties outline what Brinkley RV will cover and what we will do if a defect exists. Please read these documents closely before you purchase the RV so that you understand your warranty protections. The two (2) Limited Warranties that Brinkley RV provides are as follows:

- (1) A One (1) Year Limited Base Warranty; and
- (2) A Three (3) Year Limited Structural and Seals Warranty.

These two (2) warranties are contained within Sections 2 and Section 3 immediately below.

### 2.1—What Does this Limited Warranty Cover?

Brinkley RV, LLC (“Brinkley RV”) provides a One (1) Year (“Warranty Period”) Limited Base Warranty against certain defects in materials and/or workmanship for the RV that may arise from normal use and service to the Retail Consumer Owner (“Owner”) throughout the duration of the Warranty Period for the RV. This Warranty only covers material components and parts of the RV manufactured and made by Brinkley RV and the labor provided directly by Brinkley RV. It does not cover parts that are not made or manufactured by Brinkley RV. In addition to the foregoing and the other limitations and restrictions outlined in this document, this Limited Base Warranty only covers an RV sold by an Authorized Brinkley RV Dealer to the original retail Owner or its assigned/transferred retail Owner.

**NOTE: YOUR WARRANTY REGISTRATION MUST BE COMPLETED WITHIN THE DESIGNATED REGISTRATION TIME FRAME TO BE ELIGIBLE FOR ALL PROVIDED WARRANTIES. TRANSFER OF THIS WARRANTY CAN ONLY OCCUR WHEN THE REGISTRATION INFORMATION IS UPDATED AND WILL REMAIN LIMITED TO THE WARRANTY PERIOD PROVIDED TO THE ORIGINAL OWNER AND TO THE PRIMARY ONE (1) YEAR LIMITED WARRANTY.**

The Warranty Period starts immediately upon purchase.

**THIS WARRANTY CONSTITUTES THE EXCLUSIVE REMEDY FOR ALL DEFECTS OF MATERIAL AND WORKMANSHIP. THIS WARRANTY IS IN LIEU OF ANY AND ALL OTHER EXPRESSED OR IMPLIED WARRANTIES. THERE ARE NO OTHER EXPRESSED OR IMPLIED WARRANTIES BEYOND THOSE SET FORTH HEREIN. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. IN ADDITION TO THE EXCLUSIONS SET FORTH IN THIS LIMITED WARRANTY, THIS WARRANTY DOES NOT APPLY TO DAMAGE DUE TO NEGLIGENT, USE, MISUSE, ABUSE, OR ACCIDENT INVOLVING ANY PART AND/OR ALL OF THE RV, OR THE REPAIR/ALTERATION OF SUCH RV. ANY REPAIR OR ALTERATION TO THE RV SPECIFICALLY VOIDS THIS WARRANTY. ANY COMMERCIAL USE, RENTAL, OR BUSINESS USE OF THE RV VOIDS THIS AND ALL OTHER WARRANTIES PROVIDED BY BRINKLEY RV.**

### 2.2—What Types of Things are Excluded from the Warranty?

THIS WARRANTY DOES NOT COVER:

1. Defects in any items or labor that are covered by a separate warranty from the original component manufacturer of any part that is utilized by Brinkley RV in manufacturing the RV (See Section 4 below).



2. Defects in any component parts, including labor, due to the aftermarket modification or additions made to the RV which are not considered original to the RV or which were not manufactured by Brinkley RV.
3. Any defects in work, labor, materials, or parts not manufactured by, performed by, or made by Brinkley RV.
4. Repairs or replacements for scratches, dents, and rust on any interior or exterior surface of the RV and its components.
5. Damage caused by road surface conditions, applications of salt or de-icing chemicals, gravel and sand, ruts, potholes and holes, curbs, or any other road condition causing damage.
6. Deterioration or damage due to normal wear and tear, fading, yellowing, or aging due to UV or sunlight, weather exposure, or deterioration caused by prolonged exposure to natural elements.
7. Damage caused by the environment or weather, including, but not limited to, flooding, high winds, acid rain, hail, lightning, high heat, extreme cold, and acts of God.
8. Damage, repairs, or replacements made necessary by negligence, negligent use, abuse, misuse, or resulting from accidents.
9. Damage, repairs, or replacements caused by modifications and/or alterations in or to the original build and design of the RV.
10. Damage caused by improper weight distribution or overloading the unit beyond its stated gross weight limitations.
11. Repairs or replacements made necessary because of a failure to perform and follow routine and ordinary maintenance procedures and adjustments as recommended by Brinkley RV, the component manufacturer, or a Brinkley RV Dealer.
12. Any defect caused in-transit to or from a Dealer, or to and from the Owner by the Owner or any other person.
13. RVs purchased anywhere other than from an Authorized Brinkley RV Dealer.
14. Vehicles used for disaster relief, rental, or business purposes, or any other purpose that causes an acceleration of wear and tear to the RV beyond normal and ordinary personal and/or recreational use of the RV.
15. Vehicles registered and/or used outside the U.S. and Canada.
16. Damage caused by unregulated water pressure, tank overflow, failure to winterize the RV, or plumbing system modifications resulting in water damage to flooding of the RV.
17. Damage caused by unprotected electrical hook-ups of any kind, power surges, lightning, circuit overload, or electrical system modifications.
18. Damage caused by improper ventilation resulting in excessive condensation that causes water damage, mold, and/or mildew.
19. Damage caused by an infestation by insects, rodents, or animals of any kind.

20. Damage caused by the tow vehicle hitch, equalizer, stabilizer, electrical systems, or brake controller systems.
21. Exterior paint or finish which is warranted independently by the paint manufacturer and/or independent applicator, and
22. Any other items not listed here that were not within Brinkley RV's control.

## 2.3—How to Obtain Warranty Services

Defective parts and workmanship will be repaired and/or replaced by Brinkley RV, an Authorized Brinkley RV Dealer, or a Brinkley RV Authorized Mobile Technician provided that the following terms are met:

1. The person seeking the replacement of the defective part or labor must be the original Owner or a subsequent Owner by transfer or assignment within the Warranty Period.

**NOTE: ANY TRANSFER AND/OR ASSIGNMENT DOES NOT EXTEND THE WARRANTY PERIOD.**

2. The defective material or workmanship for which the warranty work and/or part is sought must be to the RV and/or its components only.

**Example:** Damage caused to the tow vehicle, structures, or other property is not covered. Only the RV is covered.

3. The other terms and conditions of this Limited Warranty (within [Section 2](#)) must also be satisfied.
4. Brinkley RV or the Authorized Brinkley RV Dealer that originally sold the RV must be notified of the covered defect within the Warranty Period and within twenty (20) days of when the defect was discovered or should have been discovered by a reasonable person exercising reasonable care according to the terms of this Limited Warranty.
5. Following notification, the RV must be taken to:
  - The Authorized Dealer from whom you purchased it for inspection.
  - Another Authorized Dealer, if authorized by Brinkley RV.
  - An authorized repair shop as directed by Brinkley RV; or
  - If approved by Brinkley RV, a Brinkley Authorized Mobile Technician will travel to your location to conduct the repairs.

**NOTE: SEE ALSO [SECTION 2.4](#). UPON PROVIDING NOTICE, YOU HAVE NINETY (90) DAYS TO TAKE ACTION TO PERMIT REPAIR OR FILE A LEGAL ACTION TO ENFORCE YOUR RIGHTS.**

6. The Party designated by Brinkley RV in Paragraph 5 above will undertake appropriate corrective repairs in instances where the defect in materials and workmanship are covered by this Limited Warranty.

**BRINKLEY RV ALSO RESERVES THE RIGHT TO USE OR PERMIT THE USE OF ALTERNATIVE PARTS OR COMPONENTS HAVING SUBSTANTIALLY EQUAL OR GREATER QUALITY.**

**IN NO EVENT SHALL A REPAIR OR REPLACEMENT FOR A DEFECT BE COVERED UNDER THIS LIMITED WARRANTY UNLESS THE REPAIR OR REPLACEMENT OCCURS AT EITHER BRINKLEY RV'S FACILITIES, A BRINKLEY RV DESIGNATED REPAIR SHOP, AN AUTHORIZED BRINKLEY RV DEALERSHIP, OR PERFORMED BY A BRINKLEY AUTHORIZED MOBILE TECHNICIAN.**

**ALL COSTS INCURRED IN TRANSPORTING THIS RV FOR WARRANTY SERVICE SHALL BE THE SOLE RESPONSIBILITY OF THE OWNER UNLESS OTHERWISE APPROVED IN ADVANCE BY BRINKLEY RV.**

## 2.4—What are the Owner's Obligations?

**THE OWNER SHALL GIVE NOTICE OF WARRANTY CONCERN TO BRINKLEY RV'S AGENT OR DEALER WITHIN TWENTY (20) DAYS AFTER IT IS OR SHOULD HAVE BEEN DISCOVERED, AND ANY LEGAL OR OTHER ACTION TO ENFORCE IT SHALL BE COMMENCED NOT MORE THAN NINETY (90) DAYS THEREAFTER. OTHERWISE, THE OWNER WILL HAVE WAIVED ANY SUCH DEFECT AND CLAIM, AND ANY AND ALL DAMAGES ARISING AS A RESULT THEREOF.**

The Owner must perform reasonable and necessary maintenance upon the RV and use the RV in accordance with the component manufacturers and Brinkley RV's directions and recommendations. Among the other requirements under this Warranty, the Owner must also:

1. Maintain the RV in accordance with the maintenance requirements contained in the Owner's Manual.
2. Make minor adjustments after ninety (90) days of ownership including, but not limited to: doors, drawers, latches, regulators, controls, and mechanisms.
3. Maintain all interior sealants around the sinks, countertops, shower doors, and shower surrounds, and any other high use water areas, which must be inspected every six (6) months and replaced as needed to ensure there are no gaps or voids.

**NOTE: All seals and sealants utilized on the exterior structure of the RV are covered by the Three (3) Year Limited Structural and Seals Warranty outlined in Section 3 of this document.**

4. Return their vehicle to an Authorized Brinkley RV Dealer or utilize a Brinkley RV Authorized Mobile Technician for repairs.

If you believe that you have a claim under this Warranty, locate and contact your nearest Authorized Brinkley RV Dealer to schedule an appointment. Be prepared to provide:

- Your Vehicle Identification Number (VIN).
- The date of purchase.
- A detailed description of the issue or concern.

If you cannot locate an Authorized Dealer, please visit Brinkley RV's website or contact Brinkley RV Customer Care directly for immediate assistance.

Brinkley RV Website: [www.BrinkleyRV.com](http://www.BrinkleyRV.com)

Email: [CustomerCare@BrinkleyRV.com](mailto:CustomerCare@BrinkleyRV.com)

Phone: (574) 501-4280 (include hours available if not 24/7)

## 2.5—What are the Brinkley RV Authorized Dealer’s Responsibilities?

At the time of purchase, and any time thereafter that the Owner requests, Brinkley RV Authorized Dealers shall:

1. Perform a thorough walk-through of the RV and its components to ensure that the RV Owner understands the operation, use, and safety requirements of the RV.
2. Review the RV Warranties, Owner’s Manual, and the operating and instruction guides for the RV and its components.
3. Inform the customer on how to obtain service, both locally and while in transit.

**BRINKLEY RV IS NOT RESPONSIBLE OR LIABLE FOR ANY FAILURES, BREACHES, NEGLIGENCE, INATTENTION, OR PROBLEMS ON THE PART OF THE DEALER.**

**IMPORTANT: IF YOU DO NOT FEEL COMFORTABLE THAT THE BRINKLEY RV AUTHORIZED DEALER PROVIDED YOU THE ABOVE WITH THE DETAIL AND CLARITY REQUIRED FOR YOU TO BE COMFORTABLE THAT YOU CAN SAFELY AND PROPERLY USE YOUR BRINKLEY RV, PLEASE CONTACT BRINKLEY RV CUSTOMER CARE DIRECTLY.**

## 2.6—What Events Discharge Brinkley RV from the Obligations Under this Warranty?

Brinkley RV is not responsible if any of the following conditions occur:

1. The damage or defect occurs after the expiration date of this Limited Warranty.
2. Failure by Owner to notify Brinkley RV or its Authorized Brinkley RV Dealer within the effective time period of this Limited Warranty.
3. Failure by Owner to comply with the provisions in Section 2 of this Warranty Guide.

## 2.7—Activating the Component Manufacturer Warranties (Component Warranties)

As stated above, some components, accessories, or equipment are not covered by this Base Limited Warranty. However, those items may have coverage provided by the component manufacturer. These warranties are wholly separate from this Limited Base Warranty, and in some cases may be longer and/or have specific coverage provisions and requirements.

These warranties will become activated once the RV is registered. To receive direct notification and communication from the component manufacturer, it is recommended for the individual component registrations be completed and returned to the component manufacturer. These forms and documents will be located with the Owner’s Materials provided with your new RV. You must complete and submit them to the respective manufacturer as quickly as possible and within the time periods required by those warranties.

For a complete listing of the additional warranties afforded to you, please see Section 4 of this Warranty Guide.

## 2.8—Disclaimer of Consequential, Incidental, and Punitive Damages

**THE ORIGINAL RETAIL OWNER OF THE RV AND ANY PERSON TO WHOM THE RV IS TRANSFERRED, ASSIGNED, GIVEN OR CONVEYED, AND ANY PERSON WHO IS AN INTENDED OR UNINTENDED USER OR BENEFICIARY OF THIS LIMITED WARRANTY, SHALL NOT BE ENTITLED TO RECOVER FROM BRINKLEY RV ANY CONSEQUENTIAL, PUNITIVE, OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECT IN THE RV, OR LOSS OF USE, TIME, OR REVENUES. THIS WARRANTY ALSO EXCLUDES COSTS OF TRANSPORTATION TO ANY AUTHORIZED DEALER OR SERVICE REPRESENTATIVE OR TO BRINKLEY RV TO GET WARRANTY SERVICE, LOSS OF USE OF THE RV, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE AND ANY PUNITIVE DAMAGES, WITH RESPECT TO BUSINESS OR PROPERTY, WHETHER AS A RESULT OF BREACH OF WARRANTY, NEGLIGENCE, OR OTHERWISE.**

**NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL, INCIDENTAL, AND PUNITIVE DAMAGES. AS SUCH, THESE LIMITATIONS MAY NOT APPLY TO YOU.**

**NOTE: FOR THE PURPOSES OF THIS LIMITED WARRANTY, “FULL-TIME RV’ING” MEANS THE CONTINUOUS OR PRIMARY USE OF THE RV AS A RESIDENCE OR FOR EXTENDED TRAVEL, BEYOND OCCASIONAL RECREATIONAL OR VACATION USE.**

**USE OF THE RV ON A FULL-TIME BASIS DOES NOT VOID THE WARRANTY, AND ALL COVERED REPAIRS REMAIN SUBJECT TO THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY.**

**HOWEVER, THIS LIMITED WARRANTY DOES NOT COVER, AND BRINKLEY RV SHALL NOT BE RESPONSIBLE FOR, INCIDENTAL OR CONSEQUENTIAL EXPENSES ARISING FROM WARRANTY SERVICE, INCLUDING BUT NOT LIMITED TO ALTERNATE LODGING, MEALS, TRANSPORTATION, STORAGE, LOSS OF INCOME, RV PAYMENTS, TRUCK PAYMENTS, OR SIMILAR COSTS INCURRED BY THE CUSTOMER.**

## 2.9—Other Provisions, Disclaimers, and Exclusions

**TO THE EXTENT NOT EXCLUDED IN THIS LIMITED WARRANTY, THE IMPLIED WARRANTY OF MERCHANTABILITY, AN UNWRITTEN WARRANTY THAT THE PRODUCT IS FIT FOR ORDINARY USE, IS LIMITED TO THE WARRANTY PERIOD OF THIS WRITTEN WARRANTY, AND ANY OTHER IMPLIED WARRANTY ARISING BY OPERATION OF LAW ARE SPECIFICALLY LIMITED TO THE WARRANTY PERIOD OF THIS WRITTEN WARRANTY TO THE EXTENT NOT EXCLUDED IN THIS LIMITED WARRANTY.**

**IF ANY MODEL OR SAMPLE IS SHOWN TO THE OWNER PRIOR TO THE PURCHASE OF THE RV, SUCH SAMPLE OR MODEL WAS MERELY TO ILLUSTRATE A GENERAL TYPE OF QUALITY AND NOT TO REPRESENT THAT THE RV WOULD NECESSARILY CONFORM TO A SAMPLE OR MODEL AND SHALL NOT BE DEEMED TO BE PART OF THE BASIS OF THE BARGAIN OR CREATE ANY EXPRESSED WARRANTIES OR AFFIRMATIONS OR PROMISES.**

**BRINKLEY RV EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OTHER IMPLIED WARRANTIES.**

**THERE IS NO EXPRESSED OR IMPLIED WARRANTY MADE BY BRINKLEY RV BEYOND THAT CONTAINED IN THE LIMITED WARRANTY ABOVE. THE ABOVE-REFERENCED LIMITED WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES. TO ACTIVATE THE LIMITED WARRANTY, THE RV MUST BE REGISTERED AT THE TIME OF PURCHASE AND NO LATER THAN TWO WEEKS (14 DAYS) FROM THE DATE OF PURCHASE; OTHERWISE, THIS LIMITED WARRANTY WILL NOT BE EFFECTIVE. NO PERSON HAS THE AUTHORITY TO ENLARGE, AMEND, OR MODIFY THIS WARRANTY.**

**NOTE: SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**

## **DESIGN CHANGES**

Brinkley RV reserves the right to change the design of its RV from time to time without notice and without obligation to make corresponding changes in its products previously manufactured. Brinkley intends to continuously change and improve its products. Such changes and improvements are not an admission of fault of any kind and do not extend any of the warranties contained in this Warranty Guide beyond their stated coverage and duration.

## **COSTS AND ATTORNEY FEES**

Any warranty claim asserted or brought in violation of this Limited Warranty, or any claim brought against Brinkley RV, directly or indirectly, under which the Owner or any other person or entity seeks to broaden the terms of the Limited Warranty or under which the Owner or any other person fails to successfully prevail on any issue or matter of any type or nature, shall entitle Brinkley RV to recover its costs, damages, and reasonable attorney fees in connection with the same.

## **HOW DOES STATE LAW RELATE TO THIS WARRANTY?**

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. It is the Owner's responsibility to understand these additional rights, if any, that are provided by state law.

### **2.10—Owner Acknowledgment**

**BY REGISTERING OR HAVING YOUR RV REGISTERED IN YOUR NAME, OR BY ASSERTING A CLAIM UNDER THIS LIMITED WARRANTY, THE OWNER (INCLUDING ALL TRANSFERS AND ASSIGNS) IS AGREEING ON BEHALF OF THE OWNER AND ALL ASSIGNS TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY.**

## SECTION 3—THE BRINKLEY RV THREE (3) YEAR LIMITED STRUCTURAL AND SEALS WARRANTY

### 3.1—What Does this Warranty Cover?

Brinkley RV, LLC (“Brinkley RV”) provides this Three (3) Year (the “Warranty Period”) Limited Structural and Seals Warranty against certain defects in materials and/or workmanship for the “Structural and Seal Components” (as defined below) manufactured by, and workmanship provided directly by, Brinkley RV arising under normal use and service to the Structural and Seals Components of the RV to the Original Retail Consumer Owner (the “Original Owner”) for the Warranty Period. This Warranty only covers material components and parts of the Structural and Seals Components manufactured by and made by Brinkley RV and labor provided directly by Brinkley RV. In addition to the foregoing and the other limitations and restrictions set forth in this Limited Warranty, this Limited Warranty only covers a Brinkley manufactured RV sold to the Original Owner by an Authorized Brinkley RV Dealer provided the registration was received within the two-week (14 days) registration period, and no later than the thirty (30) day grace period set forth above. This Warranty is not assignable to any person or entity beyond the Original Owner. The Warranty Period starts immediately upon purchase.

“Structural Components” consist of materials and/or workmanship directly attributable to Brinkley RV and includes:

- The laminated fiberglass sidewalls assemblies.
- The laminated fiberglass rear wall assembly.
- The front wall assembly excluding any molded fiberglass front/rear cap .
- The sidewalls and front walls of any slide-out rooms.
- The roof assembly.
- The floor assembly.
- The chassis (also known as the frame) assembly.

“Seal Components” consist of materials and or workmanship directly attributable to Brinkley RV and includes:

- Any seals, sealants, tapes, and gaskets utilized on the RV for the purposes of sealing the exterior of the RV from intrusion of water, air, or dust, as well as to maintain the structural integrity between joined services.
- For the purposes of this Warranty, the seals, sealants tapes and gaskets utilized on the interior living areas of the RV are not covered. They remain covered by the Limited One (1) Year Warranty outlined above.

For purpose of this Limited Structural and Seals Warranty, the term “assembly” or “assemblies” means only those components that provide structural integrity to the RV and generally consists of wood or wood alternatives, aluminum, steel, foam, adhesives, and/or structural fasteners.

**EXAMPLE:** The windows of the RV, although contained within the sidewalls, rear walls, front walls, and slide-outs of the RV, are not Structural components or considered part of the assembly or assemblies described in this section.

**NOTE:** On the seals and gaskets covered by this Warranty, there are different maintenance requirements for the exterior seals and gaskets that are interior to the structure versus the sealants visible on the exterior of the unit. See Section 3.4 below for details pertaining to the exterior seals maintenance.

**NOTE:** See also Section 2.4 for details pertaining to the interior seals maintenance. These are the seals that are interior to the coach in the living quarters and compartment areas.

**THIS WARRANTY CONSTITUTES THE EXCLUSIVE REMEDY FOR ALL DEFECTS OF MATERIAL AND WORKMANSHIP. THIS WARRANTY IS IN LIEU OF ANY AND ALL OTHER EXPRESSED OR IMPLIED WARRANTIES. THERE ARE NO OTHER EXPRESSED OR IMPLIED WARRANTIES BEYOND THOSE SET FORTH HEREIN. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. IN ADDITION TO THE EXCLUSIONS SET FORTH IN THIS LIMITED WARRANTY, THIS WARRANTY DOES NOT APPLY TO DAMAGE DUE TO NEGLIGENT USE, MISUSE, ABUSE, OR ACCIDENT INVOLVING ANY PART AND/OR ALL OF THE STRUCTURAL AND/OR SEALS COMPONENTS, OR THE REPAIR OR ALTERATION OF SUCH STRUCTURAL AND/OR SEALS COMPONENTS. ANY REPAIR OR ALTERATION TO THE STRUCTURAL COMPONENTS SPECIFICALLY VOIDS THIS WARRANTY. ANY COMMERCIAL USE, RENTAL, OR BUSINESS USE OF THE RV VOIDS THIS AND ALL OTHER WARRANTIES PROVIDED BY BRINKLEY RV.**

### 3.2—What Types of Things are Excluded from the Warranty?

THIS WARRANTY DOES NOT COVER:

1. Defects in any component parts or labor performed by Brinkley RV to manufacture the RV that are not considered the Structural and/or Seals Components of the RV.
2. Defects in any Structural and Seals Components or labor which are covered by a separate warranty from the original Structural Component manufacturer of any part that is utilized by Brinkley RV in manufacturing the RV (See Section 4 below).
3. Defects in any component parts, including labor, due to the aftermarket modification or additions made to the RV which are not considered the RV or which were not manufactured by Brinkley RV.
4. Any defects in work, labor, materials, or parts not actually manufactured by, performed by, or made by Brinkley RV.
5. Repairs or replacements for scratches, dents, and rust on any interior or exterior surface of the Structural and/or Seals Components.
6. Damage to Structural and/or Seals Components caused by road surface conditions, applications of salt or de-icing chemicals, gravel and sand, ruts, potholes and holes, curbs, or any other road condition causing damage.
7. Deterioration or damage to Structural and/or Seals Components due to normal wear and tear, fading, yellowing, or aging due to UV or sunlight, weather exposure, or deterioration caused by prolonged exposure to natural elements.
8. Damage to Structural and/or Seals Components caused by the environment or weather, including, but not limited to, flooding, high winds, acid rain, hail, lightning, high heat, extreme cold, and acts of God.
9. Damage, repairs, or replacements of Structural and/or Seals Components made necessary by negligence, negligent use, abuse, misuse, or resulting from accidents.
10. Damage, repairs, or replacements of Structural and/or Seals Components caused by modifications and/or alterations in or to the original build and design of the RV.
11. Damage to Structural and/or Seals Components caused by improper weight distribution or overloading the unit beyond its stated gross weight limitations.

12. Repairs or replacements of Structural and/or Seals Components made necessary by reason of a failure to perform and follow routine and ordinary maintenance procedures and adjustments as recommended by Brinkley RV, the component manufacturer, or a Brinkley RV Dealer.
13. Any defect or damage to Structural and/or Seals Components caused in-transit to or from a Dealer or to and from the Owner by the Owner or any other person.
14. RVs purchased anywhere other than from an Authorized Brinkley RV Dealer.
15. Vehicles used for disaster relief, rental, business purposes, or any other purpose that causes an acceleration of wear and tear to the RV beyond normal and ordinary personal and/or recreational use of the RV.
16. Vehicles registered and/or used outside the U.S. and Canada.
17. Damage to Structural and/or Seals Components caused by unregulated water pressure, tank overfill, failure to winterize the RV, or plumbing system modifications resulting in water damage to flooding of the RV.
18. Damage to Structural and/or Seals Components caused by unprotected electrical hook-ups of any kind, power surges, lightning, circuit overload, or electrical system modifications.
19. Damage to Structural and/or Seals Components caused by improper ventilation resulting in excessive condensation that causes water damage, mold, and/or mildew.
20. Damage to Structural and/or Seals Components caused by an infestation by insects, rodents, or animals of any kind.
21. Damage to Structural and/or Seals Components caused by the tow vehicle hitch, equalizer, stabilizer, electrical systems, or brake controller systems.
22. Any other items not listed here that were not within Brinkley RV's control.

### 3.3—How to Obtain Structural and Seals Warranty Services

Defective parts and workmanship of Structural and/or Seals Components will be repaired and/or replaced by Brinkley RV, an Authorized Brinkley RV Dealer, or a Brinkley RV Authorized Mobile Technician provided that the following terms are met:

1. The person seeking the replacement of the defective part or labor must be the Original Owner.

**NOTE: THIS LIMITED STRUCTURAL AND SEALS WARRANTY IS NOT TRANSFERABLE OR ASSIGNABLE.**

2. The defective Structural and/or Seals Component material or workmanship for which the warranty work and/or part is sought must be to the RV and/or its components only.

**EXAMPLE:** Damage caused to the tow vehicle, structures, or other property is not covered. Only the RV is covered.

3. The other terms and conditions of this Limited Structural Warranty (within Section 3) must also be satisfied.
4. Brinkley RV AND the Authorized Brinkley RV Dealer that originally sold the RV must be notified of the covered Structural and/or Seals Component defect within the Warranty Period and within twenty (20) days of when the

defect was discovered or should have been discovered by a reasonable person exercising reasonable care according to the terms of this Limited Warranty.

5. Following notification, the RV must be taken to:
  - a. The Authorized Brinkley RV Dealer from whom you purchased it for inspection.
  - b. Another Authorized Brinkley RV Dealer, if authorized by Brinkley RV.
  - c. An authorized repair shop as directed by Brinkley RV.
  - d. If approved by Brinkley RV, a Brinkley Authorized Mobile Technician will travel to your location to conduct the repairs.

**NOTE: SEE ALSO [SECTION 3.4](#). UPON PROVIDING NOTICE, YOU HAVE NINETY (90) DAYS TO TAKE ACTION TO PERMIT REPAIR OR FILE A LEGAL ACTION TO ENFORCE YOUR RIGHTS.**

6. The Party designated by Brinkley RV in Paragraph 5 above will undertake appropriate corrective repairs in instances where the defect in Structural and/or Seals Component materials and workmanship are covered by this Limited Structural and Seals Warranty.

**IN NO EVENT SHALL REPAIR OR REPLACEMENT FOR A STRUCTURAL AND/OR SEAL COMPONENT DEFECT BE COVERED UNDER THIS WARRANTY UNLESS THE REPAIR OR REPLACEMENT OCCURS AT BRINKLEY RV'S FACILITIES, BRINKLEY RV'S DESIGNATED REPAIR SHOP OR AUTHORIZED DEALER, OR BY A BRINKLEY RV AUTHORIZED MOBILE TECHNICIAN.**

**UPON DISCOVERY OF ANY DEFECT COVERED BY THIS WARRANTY, YOU MUST NOTIFY THE AUTHORIZED DEALER FROM WHOM YOU PURCHASED THE RV. YOU MUST ALWAYS NOTIFY BRINKLEY RV AS WELL EVEN IF YOU CONTACT THE DEALER FROM WHOM YOU PURCHASED THE RV. FURTHER, NO WORK MAY BE PERFORMED ON THE STRUCTURAL AND/OR SEAL COMPONENTS WITHOUT THE PRIOR AUTHORIZATION OF BRINKLEY RV.**

**ALL COSTS INCURRED IN TRANSPORTING THIS RV FOR WARRANTY SERVICE SHALL BE THE SOLE RESPONSIBILITY OF THE OWNER UNLESS OTHERWISE APPROVED IN ADVANCE BY BRINKLEY RV.**

### **3.4—What are the Owner's Obligations?**

**THE OWNER SHALL GIVE NOTICE OF WARRANTY CONCERN TO BRINKLEY RV'S AGENT OR DEALER WITHIN TWENTY (20) DAYS AFTER IT IS OR SHOULD HAVE BEEN DISCOVERED, AND ANY LEGAL OR OTHER ACTION TO ENFORCE IT SHALL BE COMMENCED NOT MORE THAN NINETY (90) DAYS THEREAFTER. OTHERWISE, THE OWNER WILL HAVE WAIVED ANY SUCH DEFECT AND CLAIM, AND ANY AND ALL DAMAGES ARISING AS A RESULT THEREOF.**

The Owner must perform reasonable and necessary maintenance upon the RV and use the RV in accordance with the component manufacturers and Brinkley RV's directions and recommendations. Among the other requirements under this Warranty, the Owner must also:

1. Maintain the RV and its Structural Components in accordance with the maintenance requirements contained in the Owner's Manual;
2. Inspect for damage and maintain all visible exterior sealants regularly to ensure there are no gaps or voids or damage to the visible exterior seals; and

3. Inspect for visible damage any of the exterior seals of the RV that are not visible on the exterior of the RV regularly. The exterior seals (tapes, sealants) of the RV that are not exteriorly visible are located beneath the exterior surface of the RV's exterior roof, walls, floors, and exterior components including, but not limited to, AC units, roof vents, solar panels, windows, front or rear fiberglass or composite caps, exterior lenses and lighting, floor line attachments of the exterior metal cladding, awnings, and any other exterior component that is connected to the structure of the RV. If any of the seals appear to be compromised, report the same to your selling Dealer and Brinkley RV and seek service.
4. Return their vehicle to an Authorized Brinkley RV Dealer or utilize a Brinkley RV Authorized Mobile Technician for repairs.

If you believe that you have a claim under this Warranty, locate and contact your Authorized Brinkley RV Dealer to schedule an appointment. Be prepared to provide:

1. Your Vehicle Identification Number (VIN);
2. The date of purchase; and
3. A detailed description of the issue or concern.

If you cannot locate an Authorized Dealer, please visit Brinkley RV's website or contact Brinkley RV Customer Care directly for immediate assistance.

### 3.5—What Events Discharge Brinkley RV from the Obligations Under this Warranty?

Brinkley RV is not responsible if any of the following conditions occur:

1. The Structural and/or Seals Component damage or defect occurs after the expiration date of this Limited Warranty;
2. Failure by Owner to notify Brinkley RV or its Authorized Brinkley RV Dealer in writing within the effective time period of this Limited Structural and Seals Warranty; and
3. Failure by Owner to comply with the provisions Section 3 of this Warranty Guide.

### 3.6—Disclaimer of Consequential, Incidental, and Punitive Damages

**THE ORIGINAL RETAIL OWNER OF THE RV AND ANY PERSON TO WHOM THE RV IS TRANSFERRED, ASSIGNED, GIVEN OR CONVEYED, AND ANY PERSON WHO IS AN INTENDED OR UNINTENDED USER OR BENEFICIARY OF THIS LIMITED STRUCTURAL AND SEALS WARRANTY, SHALL NOT BE ENTITLED TO RECOVER FROM BRINKLEY RV ANY CONSEQUENTIAL, PUNITIVE, OR INCIDENTAL DAMAGES RESULTING FROM ANY STRUCTURAL AND/OR SEALS DEFECT IN THE RV, OR LOSS OF USE, TIME, OR REVENUES. THIS WARRANTY ALSO EXCLUDES COSTS OF TRANSPORTATION TO ANY AUTHORIZED DEALER OR SERVICE REPRESENTATIVE OR TO BRINKLEY RV TO GET WARRANTY SERVICE, LOSS OF USE OF THE RV, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE AND ANY PUNITIVE DAMAGES, WITH RESPECT TO BUSINESS OR PROPERTY, WHETHER AS A RESULT OF BREACH OF WARRANTY, NEGLIGENCE, OR OTHERWISE.**

**NOTE: SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL, INCIDENTAL, AND PUNITIVE DAMAGES. AS SUCH, THESE LIMITATIONS MAY NOT APPLY TO YOU.**

**NOTE: FOR THE PURPOSES OF THIS LIMITED WARRANTY, “FULL-TIME RV’ING” MEANS THE CONTINUOUS OR PRIMARY USE OF THE RV AS A RESIDENCE OR FOR EXTENDED TRAVEL, BEYOND OCCASIONAL RECREATIONAL OR VACATION USE.**

**USE OF THE RV ON A FULL-TIME BASIS DOES NOT VOID THE WARRANTY, AND ALL COVERED REPAIRS REMAIN SUBJECT TO THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY. HOWEVER, THIS LIMITED WARRANTY DOES NOT COVER, AND BRINKLEY RV SHALL NOT BE RESPONSIBLE FOR, INCIDENTAL OR CONSEQUENTIAL EXPENSES ARISING FROM WARRANTY SERVICE, INCLUDING BUT NOT LIMITED TO ALTERNATE LODGING, MEALS, TRANSPORTATION, STORAGE, LOSS OF INCOME, RV PAYMENTS, TRUCK PAYMENTS, OR SIMILAR COSTS INCURRED BY THE CUSTOMER.**

### 3.7—Other Provisions, Disclaimers, and Exclusions

TO THE EXTENT NOT EXCLUDED IN THIS LIMITED WARRANTY, THE IMPLIED WARRANTY OF MERCHANTABILITY, AN UNWRITTEN WARRANTY THAT THE PRODUCT IS FIT FOR ORDINARY USE, IS LIMITED TO THE WARRANTY PERIOD OF THIS WRITTEN WARRANTY, AND ANY OTHER IMPLIED WARRANTY ARISING BY OPERATION OF LAW ARE SPECIFICALLY LIMITED TO THE WARRANTY PERIOD OF THIS WRITTEN WARRANTY TO THE EXTENT NOT EXCLUDED IN THIS LIMITED WARRANTY. IF ANY MODEL OR SAMPLE IS SHOWN TO THE OWNER PRIOR TO THE PURCHASE OF THE RV, SUCH SAMPLE OR MODEL WAS MERELY TO ILLUSTRATE A GENERAL TYPE OF QUALITY AND NOT TO REPRESENT THAT THE RV WOULD NECESSARILY CONFORM TO A SAMPLE OR MODEL AND SHALL NOT BE DEEMED TO BE PART OF THE BASIS OF THE BARGAIN OR CREATE ANY EXPRESSED WARRANTIES OR AFFIRMATIONS OR PROMISES.

BRINKLEY RV EXPRESSLY DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND ANY OTHER IMPLIED WARRANTIES.

THERE IS NO EXPRESSED OR IMPLIED WARRANTY MADE BY BRINKLEY RV BEYOND THAT CONTAINED IN THE LIMITED STRUCTURAL AND SEALS WARRANTY ABOVE. THE ABOVE-REFERENCED LIMITED STRUCTURAL AND SEALS WARRANTY IS IN LIEU OF ANY AND ALL OTHER WARRANTIES. TO ACTIVATE THE LIMITED STRUCTURAL AND SEALS WARRANTY, THE RV MUST BE REGISTERED AT THE TIME OF PURCHASE AND NO LATER THAN TWO WEEKS (14 DAYS) FROM THE DATE OF PURCHASE; OTHERWISE, THIS LIMITED STRUCTURAL AND SEALS WARRANTY WILL NOT BE EFFECTIVE. NO PERSON HAS THE AUTHORITY TO ENLARGE, AMEND, OR MODIFY THIS WARRANTY.

**NOTE: SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.**

#### DESIGN CHANGES

Brinkley RV reserves the right to change the design of its RV from time to time without notice and without obligation to make corresponding changes in its products previously manufactured. Brinkley intends to continuously change and improve its products. Such changes and improvements are not an admission of fault of any kind and do not extend any of the warranties contained in this Warranty Guide beyond their stated coverage and duration.

## **COSTS AND ATTORNEY FEES**

Any warranty claim asserted or brought in violation of this Limited Structural and Seals Warranty, or any claim brought against Brinkley RV, directly or indirectly, under which the Owner or any other person or entity seeks to broaden the terms of the Limited Warranty or under which the Owner or any other person fails to successfully prevail on any issue or matter of any type or nature, shall entitle Brinkley RV to recover its costs, damages, and reasonable attorney fees in connection with the same.

## **HOW DOES STATE LAW RELATE TO THIS WARRANTY?**

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. It is the Owner's responsibility to understand these additional rights, if any, that are provided by state law.








### **3.8—Owner Acknowledgment**

**BY REGISTERING OR HAVING YOUR RV REGISTERED IN YOUR NAME, OR BY ASSERTING A CLAIM UNDER THIS LIMITED STRUCTURAL AND SEALS WARRANTY, THE OWNER IS AGREEING ON BEHALF OF THE OWNER AND ALL ASSIGNS TO BE BOUND BY THE TERMS AND CONDITIONS OF THIS LIMITED WARRANTY.**










## SECTION 4—COMPONENT MANUFACTURER WARRANTY INFORMATION









Each component manufacturer provides its own warranty for the components on your Brinkley RV. This warranty information is current at the time of publication but is subject to change at any time per the component manufacturer. Details can be found on the manufacturers' websites or by contacting them directly.









The table below provides the warranties afforded to you by the component manufacturers and their contact information. The links and QR Codes below will take you to the warranty on the manufacturer's website (if available online). If the warranty is not available online, the warranty text is at the back of this guide at the page number noted.

Component	Brand Name	Components Manufacturer's Warranty	QR Code	Component Manufacturer's Website	Component Manufacturer's Phone Number
3-Seasons Wall	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Air Compressor	Pace	<a href="#">Two-year Limited Warranty</a>	See Page 29	<a href="http://senco.com">senco.com</a>	(800)543-4596
Air Conditioner	GE	Two-year Limited Warranty (see <a href="#">owner's manual</a> )		<a href="http://geappliances.com">geappliances.com</a>	(877)540-7837
Awnings (Patio)	Lippert/Girard	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Awnings (Sidewall)	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Awnings (Slide Topper)	Dometic	<a href="#">One-year Limited Warranty</a>		<a href="http://dometic.com">dometic.com</a>	(574)294-2511
Axles & Brakes	Dexter	<a href="#">One-year Limited Warranty (grease and oil seals), Two-year Limited Warranty (electric over hydraulic actuator and tow assist), and Five-year Limited Warranty (leaf spring axles)</a>		<a href="http://dexteraxle.com">dexteraxle.com</a>	(574)295-7888
Axles & Brakes (Independent Suspension Option)	MORryde	<a href="#">One-year Limited Warranty - Labor</a> <a href="#">Five-Year Limited Warranty - Parts</a>		<a href="http://morryde.com">morryde.com</a>	(574) 293-1581

Component	Brand Name	Components Manufacturer's Warranty	QR Code	Component Manufacturer's Website	Component Manufacturer's Phone Number
Baggage Doors	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Batteries	Rich Solar	<a href="#">10 Year Prorated Warranty</a>		<a href="http://www.richsolar.com">www.richsolar.com</a>	(800)831-9889
Camera System	Furrion	<a href="#">Two-year Limited Warranty</a>		<a href="http://furrion.com">furrion.com</a>	(888)354-5792
Compartment Tray	Custom Steel	One-Year Parts and Labor		<a href="http://www.decron.us">www.decron.us</a>	(260)768-7268
Converter	WFCO	<a href="#">Two-year Limited Warranty</a>		<a href="http://wfcoelectronics.com">wfcoelectronics.com</a>	(877)294-8997
Entry Door	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Entry Steps (Main), Patio Steps	MORryde	<a href="#">One-year Limited Warranty</a>		<a href="http://morryde.com">morryde.com</a>	(574) 293-1581
Entry Steps (Garage)	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Equalizer (Axle)	Dexter	<a href="#">Two-year Limited Warranty</a>		<a href="http://dexteraxle.com">dexteraxle.com</a>	(574)295-7888
Fabrics	Richloom	<a href="#">Five-year Limited Warranty</a>	See Page 32	<a href="http://richloom.com">richloom.com</a>	(574)295-5666
Firefly Control System	Firefly Integrations	<a href="#">One-Year Limited Warranty</a>	See Page 42	<a href="http://fireflyint.com">fireflyint.com</a>	(574) 825-4600
Fireplace	Covenant	<a href="#">One-Year Limited Warranty</a>	See Page 46	<a href="http://lavanture.com">lavanture.com</a>	(574)264-0658

Component	Brand Name	Components Manufacturer's Warranty	QR Code	Component Manufacturer's Website	Component Manufacturer's Phone Number
Flooring	Congoleum - LaSalle Bristol	One-Year Limited Warranty	See Page 47	<a href="https://www.lasallebristol.com/congoleum-flooring/">https://www.lasallebristol.com/congoleum-flooring/</a>	(800) 718-7187
Frame (Chassis)	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574) 537-8900
Fuel System	ECI	<a href="#">Two-year Limited Warranty</a>	See Page 28	<a href="http://vectorperformance.com">vectorperformance.com</a>	(800)418-4278
Furnace	Airxcel - Suburban Division	Two-year Limited Warranty (see <a href="#">owner's manual</a> )		<a href="http://suburbanrv.com/products/">suburbanrv.com/products/</a>	(423)775-2131
Generators	RVMP	<a href="#">Two-year Limited Warranty</a>		<a href="http://rvmp.co">rvmp.co</a>	(574)206-4540
Graphics	Vomela Specialty Co.	<a href="#">Five-year Limited Warranty</a>	See Page 37	<a href="http://vomela.com">vomela.com</a>	(574)522-6016
HappiJac	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Leveling System	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Load Center	WFCO	<a href="#">Two-year Limited Warranty</a>		<a href="http://wfcoelectronics.com">wfcoelectronics.com</a>	(877)294-8997
Microwave	GE	<a href="#">One-year Limited Warranty</a>		<a href="http://geappliances.com">geappliances.com</a>	(877)540-7837
Mini Fridge (12V)	Lippert (EverChill)	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(888)354-5792
Patio Rail Kit	MORryde	<a href="#">One-year Limited Warranty</a>		<a href="http://morryde.com">morryde.com</a>	(574) 293-1581

Component	Brand Name	Components Manufacturer's Warranty	QR Code	Component Manufacturer's Website	Component Manufacturer's Phone Number
Pin Box	Gen-Y	<a href="#">Limited Lifetime Warranty</a>		<a href="http://genyhitch.com">genyhitch.com</a>	(574)218-6363
Ramp Door	MORryde	<a href="#">One-year Limited Warranty</a>		<a href="http://morryde.com">morryde.com</a>	(574) 293-1581
Range Top/Oven Combo	GE	<a href="#">One-year Limited Warranty</a>		<a href="http://geappliances.com">geappliances.com</a>	(877)540-7837
Refrigerator	GE	<a href="#">One-year Limited Warranty</a>		<a href="http://geappliances.com">geappliances.com</a>	(877)540-7837
Roof Product	Impact Guard	<a href="#">Limited Lifetime Warranty</a>	See Page 23	<a href="http://impactguard.com">impactguard.com</a>	(724)318-8800
Slide-Out Mechanisms	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Sofas	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900
Solar Charging System	Victron	<a href="#">5-Year Limited Warranty</a>	See Page 39	<a href="http://victronenergy.com">victronenergy.com</a> <a href="http://wellspringsolar.com">wellspringsolar.com</a>	(260)768-7335
Stereo, Speakers & Amps	Rockford Fosgate	One-year Limited Warranty (full system), Two-year Limited Warranty (amplifier and direct fit speakers) (View <a href="#">Owner's manual</a> )		<a href="http://rockfordfosgate.com/">rockfordfosgate.com/</a>	(480)967-3565
Sumo Spring Suspension	Super Spring	<a href="#">Limited Lifetime Warranty</a>		<a href="http://superspringsinternational.com">superspringsinternational.com</a>	(800)898-0705

Component	Brand Name	Components Manufacturer's Warranty	QR Code	Component Manufacturer's Website	Component Manufacturer's Phone Number
Televisions	Philips	<a href="#">One-year Limited Warranty</a>		<a href="http://usa.philips.com">usa.philips.com</a>	(952)941-9700
Tires	Cooper or Uniroyal (Stock) Westlake (Spare)	<a href="#">No Fault One-year Limited Warranty. Two-year complimentary roadside assistance. Five-year Limited Warranty from tire manufacture date. Lifetime Structural Warranty on all wheels.</a>		<a href="http://lionsheadtireandwheel.com">lionsheadtireandwheel.com</a>	(574)533-6169
Toilet	Dometic	<a href="#">One-year Limited Warranty</a>		<a href="http://dometic.com">dometic.com</a>	(574)294-2511
TPMS	TST	<a href="#">Three-year Limited Warranty</a>		<a href="http://tsttruck.com/warranty">tsttruck.com/warranty</a>	(770)889-9102
TV Antenna	Winegard	<a href="#">Two-year Limited Warranty, Parts. One-year Limited Warranty, Labor.</a>		<a href="http://winegard.com">winegard.com</a>	(800)288-8094
Water Heater	RVMP	<a href="#">Two-year Limited Warranty</a>		<a href="http://rvmp.co">rvmp.co</a>	(855)HAPPYRV
Water Pump	SeaFlo	One-year Limited Warranty (See <a href="#">owner's manual</a> )		<a href="http://seaflousa.com">seaflousa.com</a>	(574)891-4994
Windows	Lippert	<a href="#">One-year Limited Warranty</a>		<a href="http://lci1.com">lci1.com</a>	(574)537-8900

**NOTE: COMPONENT WARRANTIES BEGIN AT THE START OF RETAIL PURCHASE. RV REGISTRATION MUST BE SUBMITTED WITHIN THE REQUIRED TIME FRAME TO BE ELIGIBLE FOR ALL PROVIDED WARRANTIES.**

# IMPACT GUARD ROOF PRODUCT LIMITED WARRANTY

## IMPACT GUARD 3-PLY EXTERIOR ROOF PRODUCT LIMITED LIFETIME WARRANTY

### ROOF PRODUCT

#### Warranty Coverage

Impact Guard, LLC (the “Manufacturer”) represents and warrants a limited lifetime warranty from the date of purchase, Impact Guard® exterior roof product (the “Product”) will not exhibit any delamination (being a visible separation within the panel that results in the reduction of the panels’ structural integrity), will be free from manufacturing defects and meets or exceeds product standards in the U.S. (the “Product Standards”) when properly used as an exterior roof skin for Recreational Vehicles, provided that the Product is also properly stored, transported, handled, installed, and maintained. This warranty is for the benefit of the original vehicle purchaser only and is not transferable.

#### Product Standards

Impact Guard® is produced with highest standards for Lamination and Raw Materials. The Roof Base Material is UV Stabilized, and the outer skins are evaluated to minimum 20000 hours QUV.

#### Warranty Period

This limited lifetime warranty is covered from the date of purchase by the RV Manufacturer, this warranty applies to both: (1) Brinkley RV, LLC (the Original Equipment Manufacturer or “OEM” and (2) the first purchaser of the trailer once the Product has been installed (the “initial owner” and collectively with the OEM, the “Purchaser”).

#### Remedy

For any Product that the Manufacturer determines, in its sole discretion, does not conform to the Warranty, the Manufacturer will, at its sole discretion, pay for replacement roof material directly. Labor to replace the roof is not included but, can be, at the Manufacturer's discretion. This warranty excludes transportation costs incurred, loss of time, loss of use, loss of revenues, inconvenience, and other incidental damages.

#### Warranty Exclusions

- Damage from improper use (including any use other than an RV Roof), transportation, handling, installation, or maintenance;
- Severe weather conditions such as acts of God, natural disasters, including but not limited to, windstorms, gales, tornadoes, hurricanes, lightning, hail, snow, or ice storms; floods, earthquakes, earth tremors;
- Abrasion of the Roof;
- RV design, application, or construction of the RV,
- Acts of Terrorism or Vandalism;
- Alterations to the RV Roof, RV Structure, or the like after the original installation of the Product;
- Minor surface flaking and/or crazing;
- Product not installed according to industry standards;
- Product not stored, handled, maintained, and installed according to the most stringent of the appropriate industry standards or RV manufacturer’s specifications;
- Any issues caused from adhesive application, UV stability of adhesives, caulking and/or adhesion to the Impact Guard roof material;
- Small inclusions in the base material;
- Fading or other changes in color because of dirt, corrosives, airborne pollutants, biological agents, or other causes, including but not limited to natural fading;
- Temperature, fire, or extreme heat or cold;

- Tears, rips, or slicing;
- Exposure of the Impact Guard Roof to acids, solvents, fats, oils, grease, tree sap, hydrocarbons, petroleum products, and other materials which are generally recognized as corrosive;
- Improper handling of the Impact Guard Roof Material, modifications, alterations, misuse, negligent use, abuse, accidents, or other occurrences beyond the control of Impact Guard;
- Improper installation of the Impact Guard Roofing Material, including, but not limited to, poor adhesive coverage, poor sealing along the edges, incorrect installation along the sidewalls of the Product, failure to protect the Impact Guard Roofing Material from raw edges and sidewall edges, and improper installation of roof moldings or other roof components;
- Purchaser's failure to exercise reasonable care and maintenance;
- Failure of the structural integrity of the Product upon which the Impact Guard Roof Material has been installed (including, but not limited to, all fasteners, gaskets, and roof substrate that is damaged from poor maintenance); deficient, defective, or inadequate design, workmanship, or labor in the installation of the Impact Guard Roofing Material;
- Items not installed by the Product manufacturer;
- This warranty does not cover adhesives, solvents, caulking, or butyl tapes used to install the Impact Guard roof;

**TO THE MAXIMUM EXTENT PERMITTED BY LAW, AND EXCEPT AS OTHERWISE PROVIDED IN THE WARRANTY, THE PRODUCT IS SOLD "AS IS" AND "WITH ALL FAULTS." THE WARRANTIES AND REMEDIES PROVIDED ABOVE APPLY TO THE OEM AND INITIAL OWNER ONLY, AND ARE THE SOLE AND EXCLUSIVE REMEDIES EXCEPT AS OTHERWISE REQUIRED BY LAW, AND ARE MADE IN LIEU OF AND TO THE EXCLUSION OF ALL OTHER WARRANTIES, CONDITIONS OR REPRESENTATIONS, EXPRESS, ORAL, LEGAL OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR WARRANTIES ARISING OUT OF A COURSE OF DEALING OR TRADE USAGES OR ADVERTISING OF THE PRODUCT, TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE MANUFACTURER WILL NOT BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION, ;LOST PROFITS, LOSS OF USE OR ANY OTHER TYPE OF DAMAGES REGARDLESS OF THE THEORY (INCLUDING NEGLIGENCE) UNDER WHICH SUCH DAMAGES ARE SOUGHT.**

### **Governing Law and Attornment**

This Warranty is governed by and will be construed in accordance with the laws of the State of Illinois applicable therein. The Manufacturer and the Purchaser each hereby attorns to the exclusive jurisdiction of the courts of the State of Illinois, with respect to any dispute arising under this Warranty. This Warranty gives you certain specific legal rights, and you may also have other rights which vary from State to State.

### **Filing a Claim**

The Purchaser will notify the Manufacturer in writing within 30 days of discovering any defects in the Product during the Warranty Period. Failure to provide such notice will void any obligation of the Manufacturer under this Warranty. Access to the RV, where the Product has been used by the Purchaser, shall be provided to the Manufacturer and its representatives for the purpose of inspection. All receipts, permits, and installation records are to be supplied to the Manufacturer upon request.

Send the claim notice to: Impact Guard – 31 Leetsdale Industrial Drive, Leetsdale, PA 15056 or [sales@impact-guard.com](mailto:sales@impact-guard.com)

**31 Leetsdale Industrial Drive, Leetsdale, PA 15056**

**Phone: 724.318.8800**

**[www.impact-guard.com](http://www.impact-guard.com)**

Impact Guard® is a registered trademark of Impact Guard, LLC

## DREAM LIGHTING LIMITED WARRANTY

### DREAM LIGHT DECORATIVE LIGHT LIMITED WARRANTY

#### DECORATIVE LIGHTING

Dream Lighting products carry a limited warranty period of 12-months. Dream Lighting will honor this warranty on products that fail due to manufacturer's defects in materials and workmanship only. Dream Lighting warrants that the goods are free from manufacturing defects in material and workmanship under normal use and service for a 12-month warranty period from the date of purchase to the original end user. Warranties do not extend beyond the original end user and are not transferable. All Dream Lighting lights have a three-foot clearance requirement from combustibles. Examples of such combustibles are, but not limited to mattresses, bedding, or other like materials. Non maintenance of the required distance of three feet invalidates the warranty and warranty becomes null and void. This warranty does not apply to Dream Lighting products which have been improperly installed, subjected to abuse and or misuse. This warranty is also void in the instance of operating product outside the voltage and application requirements for which the specific product was intended. The Limited Warranty does not apply to damage associated with or caused by incompatible chemicals and/or cleaners. Dream Lighting reserves the right to test returned product and determine if the warranty claim is valid and is in fact a manufacturer's defect.

**THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

#### Guidelines For Warranty Processing:

An approved time allowance per product for installation will be provided for the specific product which applies to the warranty submitted. These allowances are non-negotiable; any additional labor time/rates will not be paid. Shipping/ Freight fees shall not exceed the approved retail rate. A tracking number shall be provided upon request as well as method of shipment and additionally all box/bag information. In order to submit a warranty claim you will need to provide paperwork stating an accurate part number and an explanation of why you believe the part is defective as well as proof of original vehicle date of purchase. Pictures of the front of the light as well as the back of the light will also be needed to process a claim; the back of the light must have our label and/or our stamp on the back/bottom. If pictures are not presented, please attach paperwork with the return of the product. Photos must include the Dream lighting identifiable markings; if the product is unidentifiable the claim will be denied. Photos of claimed light must match the part being claimed on the submission form. Claims submitted without a part number will be denied as well. If the product presents a manufacturer defect we will then issue a replacement part or credit memo within 30 days or the allowed maximum time that exceeds 30 days allowed by claimant. All warranty claims must be presented to Dream Lighting within a reasonable time period of 90 days from point of service. If claims are not received within the allotted time, they will not be honored. All claims are subject to agreed upon terms and conditions between Dream Lighting and the Original buyer. This includes mark-ups, labor fees, and freight charges. No additional fees will be credited to the claimant.

#### Credit Use and Expiration:

Credit memos must be used within one year of issuance. If they are not used the credit memo expires and will be closed.

**Return Guidelines:**

Contact your sales representative for returns.

Once sales representatives confirm approval from Dream Lighting, pick up will be arranged for the return. For warranty items please email our warranty department [vcbs@dreamlightingled.com](mailto:vcbs@dreamlightingled.com)

Returns will be issued credit upon inspection of products is completed and is satisfactory.

All returned products may not be modified, damaged, or opened and in resale form for full credit to be issued.

Returns are only accepted in Box quantity unless agreed upon in writing from Dream Lighting Management.

For model change or usage discontinuation Dream Lighting must be notified 90 days in writing before the discontinuation occurs.

When returning bases and lens both must be returned in equal parts for full credit. If only one portion is returned, such as just bases, or just lenses the credit will be issued for only what was returned not both.

Conditions in which warranty coverage becomes null and void: Damage due to mishandling or abuse of the product, improper installation. Example: Exterior/interior chemicals used during cleaning or not cleaning/dusting for adhesive products such as Strip lights, or chemical cleaning for lenses of interior lighting, Products are designed for damp cloth cleaning and or dusting. Connecting LEDs to the wrong Output Voltage; Example: connecting a 12VDC system to a 26VDC power supply, Improper connection of power supplies, LED products or controls, Water damage to non-waterproof products, Products or electronic components that have been modified by the user, Products damaged by connection to LED systems or components not purchased from Dream Lighting.

**Installation Time Allowance:**

Lights	Hours Maximum		Lights	Hours Maximum
All double pancake	0.20 (12 minutes)		All awning lights	0.20 (12 minutes)
All single pancake	0.20 (12 minutes)		All décor lights	0.20 (12 minutes)
All mushroom lights	0.20 (12 minutes)		All reading lights	0.20 (12 minutes)
All motion(scare) lights	0.20 (12 minutes)		All exterior lights	0.20 (12 minutes)
Strip Lights ≤ 100	0.20 (12 minutes)		101 ≥ Strip Lights	0.30(18 minutes)

**Strip Light Claims:**

Strip light claims that do not reference the length of the strip light will be only provided base claim amounts of lengths less than 100 inches unless otherwise described within the claim itself if the claim is approved. If multiple claims are submitted for a single location regarding strip lights, we request the right to inspect the process of installation. If such a case occurs where a location's claim exceeds the normal anticipated failures, all claims shall be denied until inspection can be done, and issues resolved to satisfaction between the Dream Lighting and the parties involved. Application information of Dream Lighting strip lights is noted below.

**Shipping Fees:**

Since Dream Lighting does not require all products to be returned to us and accepts picture submissions of the front and back of our product, Dream Lighting agrees only to pay UPS Ground shipping fees from OEM to dealer or servicer of the unit provided the product installed is within our warranty terms. A copy of the shipping document must be submitted with the claims to ensure proper payment of shipping fees assessed to Dream Lighting. If the cost of the shipping fee is less than \$20.00 USD, no documentation is required. If a claim is submitted with shipping fees beyond \$20.00 with no documentation, and documentation is requested and not submitted, Dream Lighting retains the right to reduce the shipping fee to \$20.00 for that claim.

Should Dream Lighting require the product to be returned, for example if there are 5 or more lights within a single unit, that are being processed as warranty, we agree to provide a call tag to retrieve the lighting. We would require box size, and weight as well as the address we are sending a call tag. Claims will not be approved until the product is returned and tested. If a product proves to be within working order, we will send a denial of the claim to the claimant and return working lights to OEM department specified on the claim.

Dream lighting reserves the right to deny any claim if insufficient evidence has not been provided in the initial claim, or request for additional information or photos is not provided. Clear evidence that it is a dream lighting light must be provided in order to receive for credit.

# ECI FUEL SYSTEMS LIMITED WARRANTY

## ECI FUEL SYSTEMS LIMITED WARRANTY

### FUEL SYSTEM

#### CALIFORNIA EVAPORATIVE EMISSION CONTROL WARRANTY STATEMENT YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board (CARB), Environmental Protection Agency (EPA), and ECI Fuel Systems are pleased to explain the evaporative emission control system's warranty on your (2023) fuel system. In all 50 States, new equipment that uses small off-road engines must be designed, built, and equipped to meet the State's stringent anti-smog standards. ECI must warranty the evaporative emission control system on your fuel system for the period listed below provided there has been no abuse, neglect, or improper maintenance of your equipment leading to the failure of the evaporative emission control system.

Your evaporative emission control system may include parts such as: carburetors, fuel tanks, fuel lines (for liquid fuel and fuel vapors), fuel caps, valves, canisters, filters, clamps, connectors, and other associated components.

#### MANUFACTURER'S WARRANTY COVERAGE:

This evaporative emission control system is warranted for two years. If any evaporative emission-related part on your equipment is defective, the part will be repaired or replaced by ECI Fuel Systems.

#### OWNER'S WARRANTY RESPONSIBILITIES:

As the fuel system owner, you are responsible for performance of the required maintenance listed in your owner's manual. ECI Fuel Systems recommends that you retain all receipts covering maintenance on your fuel system, but ECI Fuel Systems cannot deny warranty coverage solely for the lack of receipts. As the fuel system owner, you should however be aware that ECI Fuel Systems may deny you warranty coverage if your fuel system or a part has failed due to abuse, neglect, or improper maintenance or unapproved modifications.

You are responsible for presenting your fuel system to an ECI Fuel Systems distribution center or service center as soon as the problem exists. The warranty repairs shall be completed in a reasonable amount of time, not to exceed 30 days. If you have a question regarding your warranty coverage, you should contact ECI Fuel Systems at (951) 685-8602.

The evaporative emission warranty parts list shall include all parts whose failure would increase evaporative emissions, and may contain, but is not limited to, the following parts:

1. Fuel Tank\*
2. Fuel Cap
3. Fuel Lines (for liquid fuel and fuel vapors)
4. Fuel Line Fittings
5. Clamps\*
6. Pressure Relief Valves\*
7. Control Solenoids\*
8. Gaskets\*
9. Carbon Canister
10. Canister Mounting Brackets

\*NOTE: As they relate to the evaporative emission control system

ECI Fuel Systems: 1794 W. 11th Street; Upland, Ca 91786 (877) 685-8602

# PACE INTERNATIONAL LIMITED WARRANTY

## PACE INTERNATIONAL LIMITED WARRANTY

### SENCO AIR COMPRESSOR

#### SENCO AIR COMPRESSOR WARRANTY

Pace Part Number: 990-800 Description: Senco PC1010 Air Compressor and fitting assembly for the pressure gauge.

Thank you very much for your purchase from Pace International. For general information on our OEM warranty claims please refer to the Pace OEM Return Policy. Unless otherwise directed, Pace will list as a Dealer Direct Exchange part.

#### WARRANTY:

Limited 2-Year Warranty covers the 990-800 Senco Air Compressor assembly purchased through Pace International. The Warranty covers any product or part that is defective in materials or workmanship after examination.

Pace International will cover warranty claims for up to two years from the date of purchase. Exclusions and General Warranty Conditions are based on the manufacturer's warranty as shown below.

#### SENCO LIMITED WARRANTY:

Senco Products, Inc. ("SENCO") designs and constructs its products using the highest standards of materials and workmanship. SENCO warrants to the original retail purchaser that the following products will be free from defects in material or workmanship for the warranty period specified below:

Pnuematic Tools (both XP and Pro) Five Years	Fusion Tools Two Years	Combo Kit Tools One Year	Gas Tools Two Years
Duraspin Tools One Year	Air Compressors One Year	Multi-Blow Hand Nailer & Stapling Hammers One Year	

During this warranty period (which begins on the purchase date), SENCO will repair or replace, at SENCO's option and expense, any product or part that is defective in materials or workmanship after examination by a SENCO Authorized Warranty Service Center, subject to the exceptions, exclusions and limitations described below. Any replacement product or part will carry a warranty for the balance of the warranty period applicable to the replaced product or part. A DATED SALES RECEIPT OR PROOF OF PURCHASE FROM THE ORIGINAL RETAIL PURCHASER IS REQUIRED TO MAKE A WARRANTY CLAIM. Warranty registration is also required and can be accomplished through on-line Product Registration at [www.senco.com](http://www.senco.com) or by completing and returning the postage paid warranty registration form included with your Operator's manual/parts chart information, found inside the product carton. To make a warranty claim, you must return the product, with proper receipt/proof of purchase and return transportation charges prepaid, to a SENCO Authorized Warranty Service Center. A list of SENCO Authorized Warranty Service Centers can be found at [www.senco.com](http://www.senco.com) or by calling 1-800-543-4598 toll free. SENCO will perform its obligations under this warranty, within a reasonable time after approval of the warranty claim.

### Wheelbarrow Compressors:

1. Subject to the exceptions, exclusions and limitations described below, SENCO warrants that the compressor pump will be free from defects in materials and workmanship for two years after the purchase date.
2. Defective parts of the compressor pump not subject to normal wear and tear will be repaired or replaced, at SENCO's option, during the two-year warranty period. If SENCO determines that repair or replacement is not feasible, SENCO will refund the purchase price less reasonable depreciation based on actual use.

### SENCO Cordless:

1. Subject to the exceptions, exclusions and limitations described below, SENCO warrants that the SENCO Cordless tool will be free from defects in materials and workmanship for two years after the purchase date.
2. SENCO warrants that the batteries and chargers used with SENCO Cordless tools will be free from defects in material and workmanship for one year after the purchase date.

### WARRANTY EXCLUSIONS

The following warranty exclusions apply:

1. Normal wear parts are not covered under this warranty. Normal wear parts include, for example, isolators, drive belts, air filters, rubber O-rings, seals, driver blades, piston stops, and piston/driver assembly.
2. This warranty does not cover parts damaged due to normal wear, misapplication, misuse, accidents, operation at other than recommended speeds or voltage (electric units only), improper storage, or damage resulting during shipping.
3. Products used in production/industrial application as defined by SENCO are excluded from this warranty.
4. Labor charges or loss or damage resulting from improper operation, maintenance, or repairs are not covered by this warranty.
5. SENCO does not warrant the Wheelbarrow Compressor Engine/Motor, but the Compressor Engine/Motor may be covered under a warranty offered by its manufacturer.

### GENERAL WARRANTY CONDITIONS

This warranty will be honored, only if:

1. Clean, dry, regulated compressed air has been used, at air pressure not exceeding the maximum indicated on the tool casting;
2. No evidence of abuse, abnormal conditions, accident, neglect, misuse or improper modifications or storage of the product; and
3. No deviation from operating instructions, specifications, and maintenance schedules exists (read Operator Manual for use, specifications, and maintenance instructions).

THIS WARRANTY IS THE ONLY WARRANTY ON THE PRODUCT, AND SENCO DISCLAIMS ALL OTHER WARRANTIES. ANY IMPLIED WARRANTIES WILL BE LIMITED IN DURATION TO THE APPLICABLE WARRANTY PERIOD SPECIFIED ABOVE. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. YOUR REMEDIES ARE SOLELY AND EXCLUSIVELY AS STATED ABOVE. SENCO SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. IN NO EVENT, WHETHER AS A RESULT OF A BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE, SHALL SENCO'S LIABILITY EXCEED THE PRICE OF THE PRODUCT WHICH HAS GIVEN RISE TO THE CLAIM OR LIABILITY. ANY LIABILITY CONNECTED WITH THE USE OF THIS PRODUCT SHALL TERMINATE UPON THE EXPIRATION OF THE WARRANTY PERIOD SPECIFIED ABOVE. NO EMPLOYEE OR REPRESENTATIVE OF SENCO OR ANY DISTRIBUTOR OR DEALER IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### REPLACEMENT OF TOOL DUE TO NATURAL DISASTER

SENCO will replace any tool destroyed by an Act of God such as a flood, earthquake, hurricane, or other disaster resulting only from the forces of nature. Such a claim will be honored provided that such original retail purchaser had previously submitted a completed warranty registration card for the tool, and then submits proof of ownership and an acceptable statement describing such Act of God documented by an insurance carrier, police department, or other official governmental source. To obtain instructions for filing a claim call 1-800-543-4598.

### CUSTOMER SATISFACTION

One hundred percent customer satisfaction is our #1 goal. If for any reason the product does not perform to the original purchaser's satisfaction, it can be returned to the place of purchase within thirty days with a dated sales receipt for a full refund of the purchase price.

3582 Technology Drive NW, Rochester, MN 55901  
[www.paceintl.com](http://www.paceintl.com) | 1 800 444 PACE

# **RICHLOOM FABRICS LIMITED WARRANTY**

## **RICHLOOM FABRICS TOUGH COLLECTION LIMITED WARRANTY**

### **TOUGH COLLECTION FABRIC**

*Effective March 18, 2021*

Richloom Fabric Group (“Richloom”) stands behind our fabrics in our Richloom Tough line of vinyl products and is pleased to offer the following limited warranty.

Subject to the limitations and conditions described herein, Richloom warrants to the purchasing manufacturer of parts or furniture incorporating Richloom Tough vinyl and polyurethane products for a period of three (3) years from the date of purchase that the product will conform to the applicable product specifications provided by Richloom and will remain free from defects in materials and workmanship.

This limited warranty excludes damage and/or staining from (1) product misuse or abuse, (2) failure to follow the Richloom Tough proper care/cleaning guidelines, (3) allowing stained product to remain uncleaned for more than 24 hours after staining, (4) exposure to non-food or non-beverage substances including, without limitation, pet stains, hair dyes, shoe polish, paints, inks, nail polish, crayons, bleaches, caustic chemicals, fertilizers, insecticides, iodine, acne medications, drain cleaners, plant food and bodily fluids or substances, (5) exposure to vegetable oil based products or foods and beverages that contain strongly colored natural disperse dyes, found, for example, in mustard and herbal, and (6) exposure to very hot substances.

This limited warranty covers the replacement cost of the Richloom Tough products affected up to the original purchase price. If the original product is no longer available Richloom will provide replacement product in the same price range. This limited warranty does not include other costs that may be associated with replacement of the fabric, including labor and installation.

The application of any chemical treatments, including treatments purchased at the retail level, by a third party other than Richloom voids this limited warranty.

**EXCEPT AS EXPRESSLY SET FORTH ABOVE, RICHLOOM EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND OR NATURE WITH RESPECT TO RICHLOOM TOUGH PRODUCTS, WHETHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE AND ANY WARRANTY ARISING OUT OF ANY COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE.**

The provisions of the foregoing limited warranty shall be Richloom Tough product purchasers’ sole and exclusive remedy with respect to the Richloom Tough products purchased. No decision by Richloom to honor claims or provide any remedy exceeding or outside of the foregoing limited warranty in any instance shall constitute a waiver of any provision of the foregoing warranty with respect to any other instance or establish a course of dealing between the parties that would vary any provision of the foregoing limited warranty.

### ***Richloom Tough Proper Care/Cleaning Guidelines:***

*Both PVC and polyurethanes should be cleaned with a mild, water-based shampoo or soap. More stubborn stains may be cleaned with a mild, non-alcohol based, cleaning fluid. Rinse with clean water afterwards. For non-liquid stains such as mustard, please remove any excess with a flat object before cleaning. All stains and spills must be attended to promptly.*

# STRUCTURAL COMPOSITES OF INDIANA LIMITED WARRANTY

## STRUCTURAL COMPOSITES OF INDIANA LIMITED WARRANTY

### FRONT CAP

#### PRODUCT WARRANTY

##### General Warranty

Products manufactured and sold by Structural Composites of Indiana, Inc. ("SCI") are warranted to be free from manufacturer's defects in material and workmanship, for a period of twelve (12) months following the date of sale or the date of retail sale to the ultimate consumer, whichever is later. SCI will, at its option, repair or replace any defective product within the warranty period without charge to the original purchaser. SCI will either repair or replace the defective product at the purchaser's location or, at its option, will direct the purchaser to return the product, at SCI's cost, for repair or replacement. In most cases SCI will repair or replace a defective item within three (3) weeks from the date that it is notified of the defect.

##### Mechanical Warranty

Notwithstanding the above, mechanisms installed by SCI on any product, including slides, bearings, guides, motors, actuators, handles, hinges, and related hardware, are warranted to be free from manufacturer's defects in design, material, and workmanship, for a period of twelve (12) months following the date of sale. SCI will, at its option, repair or replace any SCI-installed mechanism that fails to operate properly at any time during the twelve (12) month warranty period.

##### Exceptions

Any product failure which is, in whole or in part, caused by faulty installation (if not installed by manufacturer), casualty, collision, foreign body impact, exposure to extreme heat or flame, abuse, misuse or destructive acts of nature, shall not be covered by this Warranty. Discoloration, staining, fading, chalking, surface cracking and surface defects caused by use and ordinary wear and tear are not covered by this Warranty.

Carrying, hauling, or otherwise placing any item or items on top of the product may affect the performance of the product and voids this Warranty. Failure to follow the manufacturer's recommended maintenance program, including inspection and proper tightening of any mechanical attachments, periodic inspection and cleaning of any attached mechanisms and periodic lubrication will void this Warranty.

##### To Exercise the Warranty

To exercise this Warranty, please contact Structural Composites of Indiana, Inc., at 1118 Gerber Street, Ligonier, Indiana, 46767, 260-215-9605, as soon as possible after the defect is discovered so that SCI can remedy the defect as quickly and efficiently as possible.

##### Product Alteration

Alteration of an SCI product in any way may affect the structural integrity of the product and will, accordingly, void this Warranty and any other warranties, express or implied.

## Sole Warranty

There are no other warranties, express or implied, which extend beyond the warranty set forth above. This Warranty is in lieu of all other obligations or liabilities on the part of SCI. Any action for breach of warranty must be brought within six months following the end of the warranty period. In no case shall SCI be liable to anyone for any consequential, incidental, or indirect damages for breach of this or any other warranty express or implied, even if the loss or damage is caused by SCI's negligence or fault.

This Warranty contains the entire warranty. It is the sole warranty and any prior or subsequent statements or representations, whether oral or written, are expressly cancelled, and superseded by this Warranty. In no event shall SCI be liable for any damages arising out of the failure of its products for any amount in excess of the original purchase price of the product.

## WARRANTY CLAIM PROCEDURE

1. Upon discovery of a potential manufacturing or workmanship defect, it is required that (SCI) be contacted before any attempt is made to repair or replace the defective part.
2. Once contact with (SCI) is established, the following information is required:
  - a. Dealer name, phone number and contact person,
  - b. Unit serial number,
  - c. Unit purchase date,
  - d. Pictures and description of defect,
  - e. Estimated price for parts and labor required to correct the defect.
3. Once a defect is determined to be due to manufacturing or workmanship, an Authorization number will be assigned to the claim. Authorized replacement, repainting, or repairing of any defective part will be at the sole discretion of (SCI). (See Product Warranty ).
4. Once repair is complete, a copy of the repair order including (SCI) authorization number is required with the above information.

Structural Composites Inc. reserves the right to refuse any or all claims not consistent with this warranty claim procedure.

## STRUCTURAL COMPOSITES INC. CONTACTS:

260-215-9605  
[rick@scindiana.com](mailto:rick@scindiana.com)  
[scott@scindiana.com](mailto:scott@scindiana.com)

## VIXEN LIMITED WARRANTY

### VIXEN FRP LIMITED WARRANTY

#### **FIBER GLASS**

Fibrosan® GRP Inc. a division of the Yücel Group is the manufacturer of FRP Panels sold by Vixen Composites, an authorized agent, and offers a two-year warranty on the FRP Panel to the original purchaser if correctly laminated and maintained subject to the conditions below. All aspects of this warranty will be administered by Vixen Composites, Inc.

Fibrosan® warrants to the original owner and subject to the conditions mentioned below, that this product will remain free of exposed fibers and will not rust, rot, corrode, or require painting or refinishing (with the exception of normal pigmentation change caused by UV or sunlight degradation) for a period of two years from the original date of retail purchase or three years from the date of panel manufacture or 20,000 miles if motorized. Fibrosan® liability is limited to reasonable labor and parts for replacement of the product, repair of the product or the replacement of the product with reconditioned product at the discretion of Fibrosan® or its authorized agents. For the purposes of this warranty, parts are defined strictly as either the materials necessary to repair the panel finish or, in case of replacement the actual product itself. Vehicles purchased specifically for rental or lease will be covered for one-year from the date of first retail sale or 10,000 miles.

#### **USE WITHIN THESE GUIDELINES TO BE WARRANTABLE**

Fibrosan® recommends that the moisture content of lauan substrate be not greater than 12% at the time of lamination and that the glue coverage between the Fibrosan® panel and substrate be 100% coverage at the weight and thickness recommended by the adhesive manufacturer. Prior to the lamination the FRP panel must be free of dust moisture or particulates prior to lamination. Fibrosan® will not be responsible for any loss resulting from sub-standard lamination processes.

Fibrosan® limits the use of substrates to lauan plywood and approved synthetic alternatives. The use of any substrates not approved by Fibrosan® will void this warranty.

This warranty is void if the product has been damaged by accident, unreasonable use, neglect, tampering or other causes not rising from defects in materials and workmanship.

This warranty extends to the original owner but does not cover the following:

- a. Damage to the panel caused by vandalism, accident, or misuse, including direct impact to the panel or scoring or the panel which impairs the surface integrity.
- b. Premature discoloration or fiber exposure caused by the lack of care and maintenance recommended by Fibrosan®.
- c. Delamination between the product and substrate.
- d. Normal fading and discoloration caused by UV and chemical atmospheric conditions that are expected during the warranty period.
- e. Exposure to harmful chemicals or discoloration caused by glues, sealants, cleaner/polish, trim, or other products installed on or near the product.
- f. Failure of the gel-coat surface due to the use of improper cleaning agents.
- g. Any cracking of the panel finishes through either improper product installation or product field performance when the application exceeded Fibrosan® minimum bend radius recommendation or other Fibrosan® application recommendations.

- h. Partial or full-body paint (application of paint will void this warranty) unless application has been pre-approved by Vixen Composites™.
- i. De-lamination between FRP Panel and substrate.
- j. Non-original recreation vehicle manufacturer installed parts.
- k. Surface blistering caused by water intrusion through the backside of the panel.
- l. Ant-trailing or worming caused by voids or gaps in lamination/ glue application or process.
- m. Failure of the panel due to flaws in the vehicle frame or abnormal use of the vehicle subjecting the panel to excessive wear and tear.
- n. Failure to follow Fibrosan® and Vixen Composites™ instructions or recommendations on use and installation or acts of God.
- o. Fibrosan® and Vixen Composites™ do not assume responsibility for any loss of use of vehicle, loss of time, inconvenience, expense of gasoline, telephone, travel, lodging, loss or damage of personal property or revenues.

Some states do not allow the exclusion or limitation of inconsequential damages so the above may not apply to you.

Pre-approval from Vixen Composites™ is required on all warranty claims before any repairs can be performed. It is the responsibility of the retail owner to collect and maintain the following information which will be required on all warranty claims:

- a. Model and VIN number of unit
- b. Date of Production
- c. Proof of purchase date (Bill of Sale)
- d. Location of unit
- e. Owner Name
- f. Owner Phone Number
- g. Owner Email
- h. Color photos of issue
- i. Detailed description of issue
- j. Repair estimate

Once the above information is received and approved, Vixen Composites will provide an authorization number for the unit. The authorization number must appear on all repair billing.

This warranty is the exclusive remedy against Fibrosan® and no other remedy shall be available. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY AND/OR PREVIOUS WARRANTY, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Any representation or promises inconsistent with, or in addition to this warranty, are unauthorized and shall not be binding upon Fibrosan®.

To obtain service you should telephone Vixen Composites™ customer service representative at 574-970-1224 between the hours of 8:00am to 5:00pm EST Monday through Friday.

*All specifications are based on the latest information at the time of publication. Vixen Composites assumes no responsibility for any error in type or print reproduction in this document. Vixen Composites reserves the right to make changes in price, color, materials, equipment, and specifications and to discontinue panels at any time without notice. Vixen FRP is produced and warranted by Fibrosan®. The information contained herein is approved by Fibrosan®.*

## VOMELA COMPANIES LIMITED WARRANTY

### VOMELA COMPANIES LIMITED WARRANTY

#### **DECALS**

This letter is in response to your request for a written warranty statement from Vomela. Since we are a converter of 3M product, the strength of the warranty we can offer must be backed by the manufacturer of the raw material. 3M's warranty statement for the RV market is attached.

In practice, we have had tremendous support from 3M on warranty-related issues. However, 3M will only handle cases on an individual basis and when they have been given the opportunity to ascertain that the failure is truly a raw material failure. A true raw material failure will not be exhibited just on individual decals but will likely affect all film made in a certain product run. If there are multiple colors involved in a problem, most often there is an issue with substrate or application, since the films would come from different lots made in different time frames.

#### **Vomela's warranty is part of our standard terms and conditions and stated as follows:**

Seller relies on the warranty of its suppliers and manufacturers of material used in its printing and production processes (the "Materials Warranties"). The Materials Warranties generally provide that the materials are free of defect at the time of shipment from the manufacturer. Seller shall pass through any and all available Materials Warranties from the manufacturer and shall not perform or fail to perform any act that would impair or void such Materials Warranties. Seller warrants that the products it produces are new, of merchantable quality and free from defects in workmanship under normal use for the shorter of a one-year period from the time of manufacture or the period warranted by the manufacturer of the materials used in the product (the "Manufacture Warranty"). The Manufacturer Warranty shall only be applicable if Seller is given prompt written notice specifying the nature of the warranty claim within the applicable warranty term. Each product for which a Manufacture Warranty claim is asserted must be returned by the customer, postage prepaid, to Seller at the following address: Vomela Specialty Company, 274 East Fillmore Avenue, St. Paul, MN 55107. Upon confirmation by Seller of a Manufacturer Warranty breach, the exclusive remedy to Buyer shall be for Seller, at its option, to replace the defective product or issue credit to Buyer for the defective product. If credit is issued, it shall not exceed the full purchase price paid by Buyer to Seller for the product. The Manufacturer Warranty does not extend to any product subjected to misuse, accident or alteration. Seller shall pay shipping charges for the return of replaced defective products covered by the Manufacturer Warranty. Replaced products shall be warranted for an additional 30 days or for the duration of the original warranty term, whichever is longer. Procedures relating to assertion of a claim under a Materials Warranty shall be as specified by the suppliers and manufacturers of those materials.

**OTHER THAN A PASS-THROUGH OF THE MATERIALS WARRANTIES, THE MANUFACTURER WARRANTY IS THE ONLY WARRANTY SELLER MAKES FOR ITS PRODUCTS. EXCEPT AS INDICATED ABOVE, SELLER MAKES NO WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

No person (including any product agent, dealer or representative of Seller) is authorized to make any representation or warranty on behalf of Seller concerning the products except to refer purchasers to this warranty.

Seller shall under no circumstances be liable for special, incidental, consequential or exemplary damages of any nature whatsoever, however occasioned (whether by negligence or otherwise), including, but not limited to, commercial loss from any cause, business interruption of any nature or loss of profits, even if Seller shall have been advised of the possibility of such damages.

As a fabricator of 3M's product, defects in our workmanship would be evident at the time of application when replacement of material would likely be an acceptable solution. Problems in the field would more often be raw material or application problems, so we would look to 3M for resolution of justified complaints. (Content from the vendor letter – necessary to include?).

If you have any additional questions after reviewing this, please contact Vomela at 574-522-6016.

# VICTRON ENERGY LIMITED WARRANTY

## VICTRON ENERGY LIMITED WARRANTY

### Direct Customers

Victron Energy provides the following warranty to any direct customer (OEM, distributor or dealer) in relation to any products that Victron Energy has directly sold to the direct customer. This warranty is not an end-user warranty between Victron Energy and an end-user, and end-users shall not have any rights or remedies under this limited warranty towards Victron Energy directly. The direct customer shall, in turn, ensure that the end-user is provided with a warranty identical to this warranty, subject to applicable local mandatory law.

### End-Users

Victron Energy may also provide a warranty directly to end-users, in which case the below warranty conditions equally apply to such warranty. In that case, end-users shall claim their warranty at their place of purchase or through the original direct customer of Victron, which can be found through the support section on Victron's website (<https://www.victronenergy.com/support>). Hence, the direct customer shall on behalf of Victron Energy deal with any warranty claims made under any warranty that Victron Energy may provide directly to end-users. This support section on Victron's website (<https://www.victronenergy.com/support>) will provide further guidance on the procedure for end-users to make a claim under this limited warranty.

If the end-user is a consumer – a natural person who is acting for purposes which are outside that person's trade, business, craft or profession – the following applies. The rights and remedies granted to the consumer under this limited warranty are without prejudice to the consumer's statutory rights. Furthermore, the consumer is entitled by law to remedies from the seller free of charge in the event of a lack of conformity of the goods (such as repair, replacement, price reduction or rescission), which remedies are not affected by this limited warranty.

### Warranty

Victron Energy warrants its products to be free from defects in workmanship and materials for a period of 5 years from the date of purchase by the original end-user, with a maximum of 66 months from the Victron Energy invoice date. Exceptions on this are: lead-acid batteries: 2 years from date of purchase by the original end-user, with a maximum of 30 months from the Victron Energy invoice date, Lithium batteries: 3 years from date of purchase by the original end-user, with a maximum of 42 months from the Victron Energy invoice date. In addition to this, proof of correct battery usage is required when making a battery warranty claim.

For a 10% surcharge on the current net price for products that came with a 5-year warranty, an additional 5 years of warranty can be purchased by Victron's direct customers, bringing the total warranty to 10 years. Warranty extensions need to be applied for ultimately one year before the expiration of the original term. Victron may ask proof that the product was still functional at the time of purchase of the extended warranty.

During the warranty period, Victron Energy will, at its discretion, repair, replace or (partly) credit the defective product free of charge. The warranty does not include performing or reimbursing de-installation, transportation, and re-installation. This warranty will be considered void if the unit has suffered any physical damage or alteration, either internally or externally, and does not cover damages arising from improper use like:

- Reversed battery polarity.
- Inadequate connection.
- Mechanical shock or deformation.
- Contact with liquid or oxidation by condensation.

- Use in an inappropriate environment (dust, corrosive vapor, humidity, high temperature, biological infestation, etc.).
- Breakage or damage due to lightning.
- Connection terminals and screws destroyed or other damages, like overheating, due to insufficient tightening.
- For any electronic breakage except due to lightning (reverse polarity, over-voltage due to external cause), the state of the internal control diode and/or the input/output X and Y capacitors determine the warranty.

This warranty will not apply where the product has been misused, neglected, improperly installed, or repaired by anyone other than Victron Energy or one of its authorized Repair Centers. In order to qualify for the warranty, the product must not be disassembled or modified.

This warranty and our warranty obligations thereunder (repair, replacement or credit) are the direct customer's and, if applicable, the end-user's sole rights and remedies and our sole obligations with respect to any defective and/or non-conforming product or breach of warranty and is subject to and without prejudice to the limitations of liability in this warranty. Victron Energy shall not be liable for damages, whether direct, incidental, special, or consequential, even caused by negligence or fault.

As a product requires service, it must be brought back to the place of purchase. In case no contact can be made with the merchant, or if he is either unable or not allowed to provide service, direct contact should be made with Victron Energy through the support section on Victron's website.

In case Victron Energy replaces a product, it will own the replaced product. Victron Energy owns all parts removed from repaired products. Victron Energy uses new or reconditioned parts made by various manufacturers when performing warranty repairs or building replacement products. If Victron Energy repairs or replaces a part of a product, its warranty term is not extended: the warranty will apply for the remaining term of the original warranty term. For example, if Victron Energy replaces a product with a 5-year warranty after 3 years, the warranty of this product will apply for another 2 years, with a minimum of 6 months.

All remedies and the measure for damages are limited to the above.

Victron Energy shall in no event be liable for consequential, incidental, contingent or special damages, even if having been advised of the probability of such damages.

The foregoing limited warranty provided by Victron Energy is in lieu of any other warranties, express or implied arising by law, course of dealing, course of performance, usage of trade or otherwise, of any kind whatsoever including, without limitation, warranties of merchantability or fitness for a particular purpose, with respect to any product.

The above is without prejudice to the arrangement for consumers detailed above.

### **Life Support Policy**

As a general policy, Victron Energy does not recommend the use of any of its products in life support applications where failure or malfunction of Victron Energy's product can be reasonably expected to cause the failure of the life support device or to significantly affect its safety or effectiveness. Victron Energy does not recommend the use of any of its products in direct patient care. Victron Energy will not knowingly sell its products for use in such applications unless it receives in writing assurances satisfactory to Victron Energy that the risks of injury or damage have been minimized, the customer assumes all such risks, and the liability of Victron Energy is adequately protected under the circumstances.

**Warranty on repairs for products outside their warranty period**

The warranty period on products that are outside their warranty period and have been repaired by Victron Energy or one of the Victron Energy Repair centers is six (6) months from delivery. The same applies to spare parts and circuit boards that have been supplied or repaired by Victron Energy.

**Transport**

It is the responsibility of the sender to sufficiently package these products. The transport must be organized in a way to avoid any damage, especially when a single unit or heavy unit is sent.

**Severability**

If a part of the terms and conditions of this warranty is held invalid, void or unenforceable due to any particular national or international legislation, it shall not affect other parts of the terms and conditions of this warranty.

**Applicable law**

This warranty is exclusively governed by the laws of the Netherlands, to the exclusion of the UN Convention on Contracts for the International Sale of Goods.

**Contact details**

Victron Energy B.V. | De Paal 35, 1351 JG Almere, The Netherlands | <https://www.victronenergy.com/support>

# FIREFLY INTEGRATIONS LIMITED WARRANTY

## FIREFLY INTEGRATIONS LIMITED 1-YEAR WARRANTY

At Firefly Integrations, LLC (FFI), we take pride in delivering high-quality components for our integrated control systems (the "Product"). Your experience and satisfaction is important to us, and this warranty ensures that we stand behind the quality of our products.

### System Limited Warranty Statement

#### Warranty Coverage

This product is warranted to be free from defects in materials and workmanship under normal use and service for a period of one (1) year from the date of retail purchase or the duration of the vehicle manufacturer's original warranty, whichever provides the longer coverage period. This warranty applies exclusively to the original purchaser and is non-transferable.

#### Limitations and Exclusions

1. **Extended Inventory Period:** If the product remains unsold and stored in inventory or on a retail lot for more than five (5) years from the date of manufacture, this warranty shall be null and void, irrespective of the retail purchase date or any terms of the vehicle manufacturer's warranty.
2. **Non-Transferability:** This warranty is valid only for the original purchaser and cannot be transferred to subsequent owners.
3. **Normal Use:** Coverage applies only to defects arising under normal use and does not include damage due to misuse, abuse, neglect, improper installation, unauthorized modifications, accidents, or failure to follow provided maintenance instructions.
4. **Exclusions:** This warranty does not cover incidental or consequential damages, including but not limited to loss of use, transportation costs, or any other indirect losses. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

#### Important Details

- This structured coverage ensures thoughtful and balanced protection, aligning seamlessly with the timeline of product usage.
- FFI covers labor costs based on its latest Flat Rate Labor Addendum attached and updated periodically, and inbound/outbound shipping fees combined up to \$50. Any costs beyond this amount are the responsibility of the customer.
- Products sent without proper authorization or documentation may delay resolution.

### Purchased Parts Warranty Statement

#### Warranty Coverage for Separately Purchased Parts

Replacement or service parts purchased independently from the recreational vehicle are warranted to be free from defects in materials and workmanship under normal use for a period of one (1) year from the date of purchase. This warranty applies solely to the original purchaser and is non-transferable. Proof of purchase, such as a dated receipt or invoice, is required for all warranty claims related to separately purchased parts.

## Limitations and Exclusions

1. Normal Use: This warranty covers defects arising from normal use and does not include damage resulting from misuse, abuse, neglect, improper installation, unauthorized modifications, accidents, or failure to follow provided instructions.
2. Non-Transferability: The warranty is valid only for the original purchaser and cannot be transferred to subsequent owners.
3. Exclusions: This warranty does not cover incidental or consequential damages, including but not limited to labor costs, transportation expenses, or loss of use. Some jurisdictions may not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

## Parts Return and Claim Submission Policy

To be eligible for warranty reimbursement or replacement, the following conditions must be met:

1. Return of Defective Parts: All suspected defective parts must be returned to Firefly Integrations for inspection. The return must comply with the manufacturer's return authorization process.
2. Claim Submission Deadline: Warranty claims, along with the returned part(s), must be submitted within six (6) months from the date of the completed service work. Claims submitted after this period or without the return of the suspected defective part(s) will be ineligible for reimbursement or replacement.
3. Required Documentation: Claims must include:
  - Proof of purchase for the part(s).
  - Proof of service, including the date of service completion.
  - A detailed description of the failure or defect.
  - Any additional documentation requested by Firefly Integrations to validate the claim.
4. Inspection: Firefly Integrations reserves the right to inspect returned parts to determine the validity of the warranty claim. Approved claims may result in repair, replacement with equivalent or refurbished parts, or reimbursement at the manufacturer's discretion.

## Service Call Reimbursement Policy – "Coach Down" Situations

### Policy Overview

Firefly Integrations will reimburse service call fees up to a maximum of \$150.00 USD for verified "coach down" situations, where the recreational vehicle is rendered immobile or unsafe for transport due to the failure of Firefly Integrations' products, including but not limited to awnings, slide-outs, leveling jacks, or other Firefly-controlled systems critical to the safe or reasonable movement of the vehicle.

### Eligibility Criteria

To qualify for service call fee reimbursement, the following conditions must be met:

1. Product-Related Failure: The issue must directly result from a defect in materials or workmanship of a Firefly Integrations' product, as covered under the applicable warranty.
2. Vehicle Immobility: The failure must render the vehicle immobile or unsafe for transport, as determined by Firefly Integrations upon review.
3. Documentation Submission: The claimant must provide:
  - A detailed service invoice clearly indicating the service call fee, date of service, and description of the work performed.
  - A written description of the issue, specifying how the failure prevented safe or reasonable movement of the vehicle.
  - Any additional documentation requested by Firefly Integrations to validate the claim.

4. Claim Submission Deadline: Claims must be submitted to Firefly Integrations within six (6) months from the date of the service call.

#### Reimbursement Limits and Exclusions

1. Maximum Reimbursement: Reimbursement is limited to \$150.00 USD per verified "coach down" incident, covering one service call per incident.
2. Parts and Labor: Costs for parts and labor are reimbursed separately under the terms of the applicable warranty and Firefly Integrations' flat rate schedule, subject to warranty eligibility.
3. Exclusions: This policy does not cover:
  - Service call fees for issues unrelated to Firefly Integrations' products.
  - Situations where the vehicle remains operable or safe for transport despite the failure.
  - Incidental or consequential expenses, such as towing, lodging, or loss of use, unless required by applicable law. Some jurisdictions may not allow the exclusion of incidental or consequential damages, so this limitation may not apply to you.

#### Claims Process

To make a warranty claim, the original purchaser must contact the manufacturer or an authorized service provider with proof of purchase and details of the defect. The manufacturer reserves the right to inspect the product to determine the validity of the claim. Repairs or replacements under this warranty will be made at the manufacturer's discretion and may include refurbished or equivalent parts.

#### Legal Rights

This warranty gives you specific legal rights, and you may also have other rights that vary by jurisdiction. This warranty does not affect statutory rights under applicable consumer protection laws.

#### How to Access Warranty Support

If you encounter any issues, please follow these steps:

1. Contact Us: Email [warranty@fireflyint.com](mailto:warranty@fireflyint.com) with a description of the issue, part number, vehicle VIN, and unit details.
2. Obtain Authorization: You will receive a Return Goods Authorization (RGA) and shipping instructions.
3. Send the Product: Package the item securely to avoid damage during shipping.
4. Resolution: Upon confirmation, we will repair, replace, or credit the product.

#### Exclusive Warranty Coverage

This warranty represents the sole coverage provided by Firefly Integrations, LLC (FFI). Our goal is to ensure the best possible support for our customers. While this warranty cannot be altered or modified by any individual, including employees, agents, or dealers—FFI remains dedicated to upholding the quality and integrity of its products.

No additional warranties, either written or implied, are included outside this warranty. This includes specific fitness for any purpose other than the ordinary use for which the product is designed. While FFI takes pride in designing products for their intended use, additional assurances regarding specific applications are not part of this warranty.

If required by law, any implied warranty of merchantability or fitness for a particular purpose is valid only for the duration of this warranty and applies only to issues reported within this time frame.

#### Support for Product Concerns

FFI is committed to helping resolve any concerns related to product performance. While the warranty does not cover every situation, FFI continuously works to ensure its products meet high standards and provides assistance to address any challenges that arise.

### **Responsibility and Limitations**

FFI strives to minimize disruptions and support customers as effectively as possible.

However, there are certain limitations related to incidental or consequential losses, such as:

- Loss of use of the product or associated unit.
- Expenses related to alternative accommodations, such as hotel or rental fees.
- Additional commercial or economic losses.

In jurisdictions where exclusions or limitations on incidental or consequential damages are restricted, applicable adjustments will be honored.

### **Commitment to Continuous Improvement**

FFI continually upgrades and enhances its products to meet evolving customer needs. While changes, modifications, or upgrades to future products are standard practice, these enhancements do not retroactively apply to previously manufactured products.

FFI also reserves the ability to offer post-warranty services, recalls, or warranty extensions when appropriate. These actions are reviewed on a case-by-case basis to ensure the best possible outcome for our customers.

### **Legal Context and Jurisdiction**

This warranty is governed by the laws of the State of Indiana. Any legal matters related to this warranty will be handled exclusively within the courts of Elkhart County, Indiana, or the U.S. District Court for the Northern District of Indiana.

Both parties mutually agree to resolve any matters through these courts, streamlining the process to achieve a fair outcome. In such cases, the right to a trial by jury is waived in favor of court resolution.

### **Support and Commitment**

FFI values your trust and is here to provide exceptional support. For more details or questions, reach out to our team. Together, we'll ensure your experience with Firefly Integrations is seamless and reliable.

*Note: This policy is subject to change without notice. Please refer to the most current version at the time of service.*

## LAVANTURE PRODUCTS FIREPLACE LIMITED WARRANTY

### LAVANTURE PRODUCTS COVENANT FIREPLACE LIMITED 1-YEAR WARRANTY

Fireplaces are warranted for 12 months manufacturer defects only.\*

#### Policies and Procedures:

- Submit claim requests to [warranty@lavanture.com](mailto:warranty@lavanture.com) or fax to 800.348.7629 along with the following information:
  - Reason for claim, description of the issue/defect
  - Picture of the front of the unit, including an additional picture of the springs with the glass removed.
  - Picture of the back of the unit showing the manufacturer's label and serial number.
- In most cases claims will be reviewed and a decision will be made within 48-72 hours.
- Fireplaces are warranted against functional manufacturer defects (i.e., not heating, not turning on/off, and not lighting up etc.) for 12 months from the date of retail sale.
- All other warranty issues for accessory parts (i.e., glass, screws, logs, cords, and crystals) are warranted for 90 days from the original date of purchase from LaVanture Products. Replacement part(s) or credit will be given. These will be handled on a case-by-case basis via the Account Manager.
- LaVanture does not warrant mishandling or improper installation of the unit(s). Please refer to the manual for complete install instructions
- Claims must be submitted within 60 days of the date of service/repair.
- LaVanture will pay up to 30 mins of labor at a rate of \$150/hour (\$75 max per claim)
- Accessory parts are available for purchase.
- Cutting cords or any manipulation prior to claim decision will void claim.
- Any additional claim charges will be reviewed on a case-by-case basis.

#### Contact us at:

LaVanture Products Company Inc  
PO Box 2088  
Elkhart, IN 46515-2088

By phone at 800.348.7625

By fax at 800.348.7629

By email at [warranty@lavanture.com](mailto:warranty@lavanture.com)

(\*) Eff 11.24 Slim-line Fireplaces (#LFP36-CS) converted to a 'non-warrantable' part number (#LFP36 CSNW) with a dramatic price reduction.

Revision: 10.24.24

22825 Gallatin Way • PO Box 2088 • Elkhart, IN 46515  
Phone: (574) 264-0658 • Fax: (574) 264-6601  
E-mail: [sales@lavanture.com](mailto:sales@lavanture.com) • Web: [www.lavanture.com](http://www.lavanture.com)

# CONGOLEUM FLOORING LIMITED WARRANTY

## CONGOLEUM FLOORING LIMITED 1-YEAR WARRANTY

### PRODUCTS USED IN RECREATIONAL VEHICLE INDUSTRY LIMITED ONE YEAR WARRANTY

Congoleum Flooring (“Congoleum”) warrants to their customers for one year following date of installation that all Resilient Floor Covering sold as Regulars will be free from defects in material. Variations in color shade between merchandise shipped and illustrations or samples are not covered by this warranty, and Congoleum accepts no responsibility for any such variations. Liability under this warranty is limited to supplying, free of charge sufficient comparable material to replace merchandise found to be defective within this warranty and does not include any installation costs. Congoleum makes no other express warranty.

Under this warranty, Congoleum does not assume liability for failure or damage due to circumstances beyond its control, included, but not by way of limitation, failures due to excessive moisture, poor seaming and improper installation.

If you find a manufacturing defect, the supplier who sold the floor covering material should be notified in writing promptly and must be supplied proof of purchase. Your supplier will then notify a Congoleum Representative.

#### THIS WARRANTY DOES NOT INCLUDE THE FOLLOWING:

1. Dissatisfaction due to products not used, maintained or installed in accordance with recommendations and/or specifications published by Congoleum.
2. Reduction in gloss from use.
3. Damage due to stains, burns, cuts, gouges, scuffs, scratches, indentations, issues and/or staining from excessive heat or moisture/leaks, cold or sunlight and other accidents or abuse.
4. Staining caused by use of improper floor mats.
5. Problems due to usage not in accordance with Congoleum recommendations.

In addition to this Limited one Year Warranty, Designer Carefree carries a Three Year Cold Cracking Warranty. Congoleum Designer Carefree is warranted for Three Years from the date of installation not to cold crack when installed according to Congoleum’s recommended installation procedures.

3500 Quakerbridge Rd, Mercerville, NJ 08619

